The SCP Documentation Series, Volume 1

THE SUSTAINABLE CITIES PROGRAMME IN TANZANIA 1992-2003

From a city demonstration project to a national programme for environmentally sustainable urban development







TANZANIA



SUMMARY

UN-HABITAT MISSON STATEMENT

The mission of UN-HABITAT is to promote socially and environmentally sustainable human settlements development and the achievement of adequate shelter for all.

History and Background

Originally established in 1978 as an outcome of the United Nations Conference on Human Settlements held in Vancouver, Canada, in 1976, UN-HABITAT is charged with coordinating and harmonizing human settlement activities within the UN system. It facilitates the global exchange of information on shelter and sustainable human settlements development, and gives countries policy and technical advice. At the second UN conference on Human Settlements, in Istanbul, Turkey in June 1996, governments agreed on the Habitat Agenda and Istanbul Declaration, committing themselves to the goals of adequate shelter for all and sustainable human settlements development in an urbanizing world. Five years later, in June 2001, the Declaration on Cities and other Human Settlements in the New Millennium, endorsed by the General Assembly, entrusted the organisation, then called the United Nations Centre for Human Settlements (Habitat), with continued responsibility for supporting implementation of the Habitat Agenda. In 2002, the General Assembly transformed the organization into a fully-fledged programme of the United Nations and renamed it UN-HABITAT: United Nations Human Settlements Programme.

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• Advocacy – Drawing the world's attention to crucial human settlements problems and spurring governments and other organisations into action. UN-HABITAT conducts its advocacy through the Global Campaign on Secure Tenure, the Global Campaign on Urban Governance and World Habitat Day

• **Research and Monitoring** – Coordinates global efforts that monitor human settlements conditions and progress in the implementation of the Habitat Agenda by identifying innovative solutions and practices. The results are disseminated through two flagship publications, the Global Report on Human Settlements, and the State of the World's Cities Report, as well as other specialised technical publications

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Tanzania

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TABLE OF CONTENT

Introduction	2	•
The SCP Process in the Tanzanian Municipalities Environmental Profiles City Consultation Working Groups Demonstration Projects	4 4 6 7	• • • • •
Institutionalisation Capacity Building	12 14	• • • • • • •
Lessons learned	15	•
 Box 1: Gender Profile preparation in Moshi Municipality Box 2: Agreement reached by participants in the Dar es Salaam City consultation in 1992 Box 3: The SDP issue specific working groups at the peak of the project in 1995/96 Box 4: Participatory community based and labour intensive infrastructure upgrading in Hanna Nassif informal settlement 	5 6 7 11	
Annexes	17	Tanzania
Panel Tanzania Panel Tanzania Panel Dar es Salaam Panel Moshi	18 19 20 21	•



INTRODUCTION

The Sustainable Cities Programme (SCP) started in the Tanzanian capital, Dar es Salaam in 1992 under an initiative known as the Sustainable Dar es Salaam Project. Dar es Salaam was one of the first demonstration cities in Africa where environmental planning and management were revitalized under the SCP, a joint initiative of UN-HABITAT and UNEP to implement Agenda 21. Others cities were Ismailia in Egypt, Accra in Ghana, Dakar in Senegal, Ibadan in Nigeria, and Lusaka in Zambia.

This report draws on the environmental planning and management (EPM) process under the Sustainable Dar es Salaam Project from 1992. It examines subsequent replication in other urban centers in Tanzania under the National Sustainable Cities Programme from 1998. EPM has now taken roots in the Tanzania, and is gradually replacing the entrenched techno-bureaucratic and prescriptive planning model of the past half century with a new collaborative and inclusive form of city planning and management.

With its emphasis on inclusion, transparency, decentralization, efficient service delivery and responsiveness to civil society, and sustainability, the EPM is considered a model for UN-HABITAT's Gobal Campaign on Urban Governance in the drive for urban poverty reduction.

The **SCP in Tanzania** traces back to a request of the Government of the United Republic of Tanzania to the United Nations Development Programme (UNDP) to help it review the master plan for Dar es Salaam from 1979. Under the Town and Country Planning Ordinance of 1956, such plan should be reviewed every five years taking into account changed social and economic circumstances. At the time of the review, it was found that the environmental problems confronting Dar es Salaam City were such that a change of direction was needed. City planning and



management was being conducted without proper coordination or consultation among departments, let alone the beneficiaries. This situation cried out for a more responsive and effective form of planning and management – one that would better take into account prevailing socio-economic conditions.

The documentation of the EPM process under the SCP provides a record of the processes involved in the initiative to reform the urban planning and management practices, achievements, challenges and take heed of the lessons learned for further replication. It forms a knowledge base that can be customised to suit local conditions, and also serve as an archive for future plans.

The need to document the EPM process was raised after evaluations of the Sustainable Dar es Salaam Project in 1995, and again in 1997. Both evaluations cited the need for a recorded planning history and a proper institutional memory. It is hoped that this history will be reflected in this report.

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Although the documentation refers generally to all the SCP cities or municipalities in Tanzania, it draws mainly on the sustainable cities projects in Dar es Salaam, Mwanza, Iringa, and Moshi for the following reasons:

The **Sustainable Dar es Salaam Project** is the oldest SCP programme in Tanzania, and part of a global SCP demonstration process. It enables us to see every facet of the SCP Process- from preparatory and start-up, to negotiation of strategies and action planning, implementation of demonstration projects, and scaling up, to the replication of an environmental improvement strategy and institutionalization. It also shows how one can learn from the experience of aggregating and coordinating issuebased strategies into a Strategic Urban Development-Planning (SUDP) framework. Because of the wealth of information available on the Sustainable Dar es Salaam Project, it is given more attention in this report.

Mwanza Municipality received financial support in the tune of 1.9 million Danish Kroner from the Danish Government through DANIDA. This sum was meant to complement Council's EPM implementation, utilizing financial resources available through an Environmental Development Fund (EDF). It was thus assumed that SMWP would progress rather fast, building on the SDP experience in putting the EPM process to work, and providing opportunity to learn from.

Iringa received a similar amount from DANIDA. As Iringa's municipality prepared for the DANIDA support, Moshi Municipality secured 180,000 Dollars from UN-HABITAT to introduce the new planning and management approach under the **Sustainable Moshi Programme**. This initiative started in 1996, long before commencement of the replication programme in 1997, indicating demand-driven initiative to engage in the EPM process. This programme is thus selected to learn from that demand driven experience with modest external support.

However, the selection of the four cases does not in any way disregard what could be learned from the other cases within the replication programme. Given the unique socio-cultural, economic and political make-up of each municipality, as well as in terms of the technical leadership in the EPM process, the experiences of each context would have provided valuable lessons.

The full report has five chapters

• **Chapter One** gives an overview of the SCP principles, the approach and the EPM process.

• **Chapter Two** describes how the EPM process worked in the Sustainable Dar es Salaam Project (SDP).

• **Chapter Three** looks at the coordination of issue-based strategies as part of a new urban development-planning framework for the city.

• Drawing on three specific cases, **Chapter Four** reports on how the EPM process was replicated in other municipalities.

• **Chapter Five** provides conclusions and emerging lessons for initiatives on more inclusive and democratic planning systems at the national and international level.

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THE SCP PROCESS IN THE TANZANIAN MUNICIPALITIES

Technical support for the implementation of the Sustainable Dar es Salaam Project (SDP) was, until 1997 when national execution of the SCP commenced, provided by the UN-HABITAT. Under the national execution a central coordinating unit - **the Urban Authority Support Unit (UASU)**, which began operating in 1998 -assumed the responsibility of providing and coordinating technical support to SDP and the municipalities under the national replication programme.

In providing technical support, UASU was supposed to collaborate with the UN-HABITAT, which had by then stepped back from the 'driver's seat' of supporting the SCP so as to let the local capacity lead the programme.

To date, a relatively well-equipped Environmental Management Information System (EMIS) unit has been established in every municipality, where experts manning the units have been trained on Geographical



Information Systems (GIS). The objectives of establishing, equipping and staffing the units was to build capacity of the city/municipal councils to collect, analyze, store, retrieve and disseminate information on urban environmental conditions and trends. The ultimate goal is to have an up-to-date environmental data-base to facilitate informed decision making, effective planning and management. This goal has not been reached, though some municipalities are genuinely striving to use the available facilities and knowledge to facilitate informed decisions. The existing capacity in terms of skills and GIS equipment needs to be more effectively used.

Environmental Profiles

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Unlike the EPM experience in Dar es Salaam and Mwanza where compilation of city Environmental Profile was primarily expert dominated, the process in the other municipalities was improved by bringing in other stakeholders through a 'miniconsultation' that was organized before the main consultation. This provided stakeholders the opportunity to contribute to the environmental profile, from which proposition papers were written and presented in the municipal consultation. The mini-consultation also provided opportunity to inform stakeholders about the SCP objectives and essence of the EPM process.

The report shows that in an effort to improve information and expertise, in addition to preparing a city and municipal environmental profile as it was done in Dar es Salaam, some of the replication programmes prepared gender profile and ward level environmental profile. The gender profile and ward level profile were prepared by local consultants in collaboration with council experts so as to build local capacity and improving expertise. Besides improving information and expertise, the participatory processes engaged in the preparation of the profiles provided opportunity to making stakeholders aware of the objectives and contents of the programmes and what the EPM process entailed. The profiles constitute a data-base which is needed by stakeholders for environmental management and monitoring. In order to further improve its information base and link up to the on-going environmental improvement and poverty alleviation initiatives by stakeholders, certain municipalities additionally prepared an inventory of such initiatives and a poverty profile that shows the types and levels of poverty among its residents. Where an inventory of on-going initiatives was done, it facilitated identification of 'early win' or 'fast track' demonstration projects.

Box 1: Gender Profile preparation in Moshi Municipality

The Gender Profile of Moshi Municipality was prepared on the premise that development can only be effective and sustainable if there is a guaranteed equal participation of both men and women in planning, coordinating and management of the Municipality and its resources. It was thought that Moshi was a highly gender differentiated society where men and women have different responsibilities and unequal opportunities. According to the 1988 National Population Census, the Municipality had 44,725 women and 52,113 men. Incidentally women were not proportionally represented in decision-making organs; therefore, their interests were accorded low priority. It was thus thought reasonable to conduct the study as an attempt to bring the institutional aspects of gender equality to the fore at target group, organizational and project implementation levels. The study was intended to explore scientifically where the power lied, control of and access to resources as well as decision-making at household level.

Objectives

The objectives of the study were as follows:

- (i) To prepare a gender profile for the Municipality as a reliable basis for gender disaggregated data in order to bring gender equality in various activities and projects undertaken by SMP.
- (ii) To identify practical gender specific needs regarding capacity building for effective involvement of men and women in addressing environmental problems and poverty alleviation measures.

Methodology

A household survey using semi structured interviews was administered to a sample of 20 households per ward. A questionnaire was prepared to conduct the survey. In order to use the study for capacity building, three ward Executive Officers (WEOs), 11 Community Development Officers and the SMP Coordinator were involved in a one-day workshop on data collection techniques. Later on each officer, except the Coordinator, was assigned to administer 20 questionnaires in a specific ward.

Data collection was done as follows:

- (i) Samples were designed to involve randomly selected respondents of either sex.
- (ii) At least five respondents were interviewed from each of the 61 "Mitaa" of the Municipality.
- (iii) Political party institutions and local administration were surveyed using Rapid Appraisal Technique.
- (iv) Secondary information was availed from the Council.
- (v) The Statistical Package for Social Scientists (SPSS) Programme was used for data analysis. The analysis was, however, limited to calculation of percentages for the advantage of most stakeholders.

Main findings

The following are some of the main findings:

- (i) Males headed 71% of the households and the few female headed households were due to deliberate decision or social exclusion.
- Overall ownership of the 36 researched resources and facilities was 39% for men, 33% for women and 27% for both.
- (iii) 66% of casual labour was accessed by both while females accessed 26% and men only 8%. Most of the permanently employed women worked as bank clerks, nurses, hotel staff, secretaries and primary school teachers.

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Box 1: Continued

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- (iv) Out of the 20 variables, it was observed that women made 35% of the decision at household as compared to 46% joint decisions.
- (v) Participation of women in politics was less than 20% at ward level. They were also more involved in productive and reproductive household-based activities while men dominated in productive activities with high investments.
- (vi) As at July 31, 2000 there were 10,145 boys and 10,102 girls in the 24 primary schools within the municipality.

City Consultation

It is evident that the city consultation has remained a once and for all-event in Dar es Salaam and Mwanza since the first and last one that was held in1992 and 1998 respectively. However, all the municipalities supported by DANIDA, have had municipal consultations as a routine annual event. Through this, stakeholders have had opportunity to get feed back on the progress made in addressing priority issues and accordingly reviewing the list of priorities, constraints and challenges encountered, bringing in new stakeholders, reconstituting composition of working groups, etc. In this regard, annual consultations have served as a mechanism not only for auditing progress made, but also ensuring continuous sensitization, systematic sharing of information and accountability to stakeholders and seeking continued support and commitment. It also serves as a forum for stakeholders to express their views and ideas about management of their city. This is an initiative towards good urban governance in line with the UN-HABITAT's Global Campaign for Urban Governance, which promotes transparency, accountability, inclusiveness, decentralization, and equity.

Box 2: Agreement reached by participants in the Dar es Salaam City consultation in 1992

• A new partnership approach to city management was required, which would broaden the range of actors involved so as to include private sector and community based organizations;

• Working groups be established to address the key environmental issues identified with an aim to overcome the poor coordination arrangements and to chart out concerted actions with sufficient operational details for implementation

• A focal point be established through the Sustainable Dar es Salaam Project where partners can feel comfortable to meet and deliberate upon issues and agree on alternative courses of action;

• The Sustainable Dar es Salaam Project should focus its resources on building up a core of dedicated interdisciplinary professionals from both levels of government, private sector and community based organizations who will together support the planning, coordination and management of the city's future growth and development;

• The broader policy issues be reserved for central government decision, especially in the field of urban land, allowing the city authority to be an active implementing agency of the policies in planning its expansion, etc;

• Integrated cross sectoral working groups be immediately established for the main priority environmental issue of solid waste management and servicing urban land, and that additional working groups should be established through a consultative process to cover all the relevant environmental issues identified.

However, considering limitations of including every stakeholder at a city or municipal level consultation, the objectives of a city consultation to include information sharing could have been widened and deepened by holding complementary consultation at ward level, where working groups would be established as necessary. Some of the replication programmes are already moving in that direction by establishing project committees or working groups at ward level. The danger so far is that project committees are being used as a means for facilitating project implementation rather than a forum for participatory planning and management.

Working Groups

With regard to improving strategies and action planning, most of the replication programmes have had improved gender balance in the composition of working groups, by increasing representation of women. Bringing in more representatives of the popular and private sectors has checked dominance of the public sector in the working groups. In achieving this balance, working groups composition have been adjusted by the project management team, thus taking form of a task force formed by authorities, rather than a voluntary group of stakeholders driven by their stake to participate in addressing the issue at hand. Stakeholder analysis and gender profiling provided information that facilitated reaching out hitherto excluded stakeholders. However, adequate and effective participation of the private sector, the industry in particular, remained unsatisfactory.

Box 3: The SDP issue specific workin in 1995/96	ng groups at the peak of the project	Tanzania
Environmental issue	Working group	•
1. Solid Waste Management	 Strengthening privatization of solid waste collection Recycling of solid waste and composting Managing disposal site Community solid waste management 	
2. Upgrading Un-serviced Settlements	1. Hanna Nassif 2. Mbezi "C" 3. Kijitonyama 4. Tabata	
3. City Expansion	 City Expansion Land Information System 	
4. Managing Surface Water and Liquid Wastes	 Managing sewer upgrading and extension Managing pit latrines, septic tanks and sullage Managing industrial effluents 	
5. Air Quality and Urban Transportation	 Managing City Centre traffic congestion Managing City Centre parking Improving road network and storm water drainage Promoting public transport Promoting non-motorized transport Improving air quality 	

Box 3: Continued	
Environmental issue	Working group
6. Petty Trading and City Economy	1. Core Group 2. Ilala Group + Task Force 3. Temeke Group 4. Kinondoni Group
7. Managing Open Spaces, Recreation Areas, Hazard Lands and Urban Agriculture	 Managing Community open spaces Rehabilitation of Oysterbay Beach Managing Urban Agriculture and Green Belts Managing Hazards Lands/Sand Extraction
8. Managing Coastal Resources	 Protection of mangrove Coordinate Urban Expansion (tourism) Manage lime extraction Manage salt production Promote Deep sea fisheries
9. Coordinating City Centre Renewal	 Plan Review Strengthen Private Business & Community Participation Infrastructure Provision and Costing Review Land Titles, Standards, & Development Control Planning and Monitoring Financing and Implementation

Through the working groups all cities/municipalities have clarified issues, which were prioritized in the consultation, they have negotiated strategies and formulated action plans for addressing the issues. Some of the action plans have been further worked out into demonstration projects and some implemented using resources generated locally or externally. The process of clarifying the prioritized issues, negotiating strategies and formulating action plans in Dar es Salaam included holding a 'miniconsultation' around each of the prioritized issues so as to allow stakeholders opportunity to participate in the process of negotiating strategies and action planning. This was not the process followed in the municipalities. As soon as the working groups were put in place after the consultation, they went on to clarify the prioritized issues, negotiate strategies and eventually formulate action plans and

demonstration projects, which were implemented using the Environmental Development Fund (EDF). This suggests that the opportunity for wider stakeholder participation in negotiating strategies and action planning was missed.



Demonstration Projects

The documentation shows that availability of EDF motivated DANIDA supported programmes to implement action plans and demonstration projects, thus overcoming possible frustrations whose main interest was the implementation of their action plans and projects for environmental improvement. Where such projects had been successfully implemented, they have contributed to restoring confidence of communities in their local authority.

The EDF is limited in size and duration, hence insufficient for the many problems facing the cities or municipalities benefiting from the fund. Moreover, the bureaucratic procedures involved in accessing the EDF limited utilization of the allocated budgets, while pressure to quickly spend the available funds and deliver physical outputs within the specified project implementation schedule has lead to temptation to by-pass the participatory EPM process. The pressure to deliver physical outputs within unrealistically limited time undermined the objective of capacity building for inclusive planning and management.

An evaluation of the SCP in six African countries including Dar es Salaam suggested that such a capacity building programme "which seeks to bring quite new ideas and new ways of doing things [require adequate time, and]...can not be designed to quickly spend money and it cannot easily be fitted into a rigid framework of arbitrary quantitative success criteria and tight time schedules". Paradoxically, this lesson, which had been documented in 1999 was not taken into account neither in the design of the SCP projects nor in the subsequent evaluation or appraisal of such projects. As a consequence those entrusted to oversee implementation of such projects found themselves at cross roads of either sticking to the project implementation plan at the expense of processes that ensured capacity building, or letting the processes take the time they required, resulting in delayed physical outputs in relation to the project implementation plan.

While it is generally appreciated that a capacity building programme require time because of what it entails, and calls for emphasis on processes; deliberate efforts must be made to ensure that such a programme is appropriately designed. Its success criteria should focus on the means or processes, rather than the physical outputs alone. There is no doubt that designing and evaluating such a programme is challenging and time consuming. It is normally this time-resource, which is unavailable to project designers and evaluators who spend the limited time available to fit the well-intentioned project objectives in a 'straight jacket' of project design framework or evaluation format.

By the end of 2003, apart from the Sustainable Dar es Salaam Programme, no city or municipality had moved beyond the stage of a demonstration project to scale-up a tested out strategy at city or municipal level. Likewise, apart from Dar es Salaam City, no any other urban centre had moved from issue-based strategy to a coordinated citywide strategy, or aggregated issue-specific strategies into a city/municipal-wide strategic urban development-planning (SUDP) framework.

The Sustainable Dar es Salaam Project (SDP) successfully scaled-up two strategies to city level in three phases - **privatization of solid waste collection** and participatory community-based servicing of unplanned settlements. In phase one (1994)

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privatization of solid waste collection was piloted in 10 wards in the city center with a private contractor – Multinet Africa Company Limited. Two years later in 1999, based on the experience gained and capacity built to work in partnership with the private sector, the City Council scaled-up this strategy to an additional 13 wards, with four private contractors collecting solid waste. The third phase of implementing this strategy commenced in 1999, covering 18 wards. During this phase, besides private companies, NGOs and CBOs were contracted to collect solid wastes. Systematic implementation of this strategy over a period of ten years has lead to a cleaner environment.

It is instructive to caution that the process of privatization of waste collection was not as smooth as it may sound. There were problems related to collection of refuse collection charges from those served, and inability of the Dar es Salaam City Council (DCC) to supervise and facilitate the private contractor to collect waste and refuse collection charges. The experience provided a learning opportunity to the collaborating partners with respect to dealing with each other and sharing of roles in the specific undertaking. It was on the basis of this experience that the waste collection strategy was scaled-up, covering additional wards and involving more contractors.

It is the success story of waste management in Dar es Salaam City that has attracted other urban centers in Tanzania to embrace the EPM process. Already, Mwanza City Council and Iringa Municipal Council have privatized waste collection in the central business district, with the view to learning from the pilot phase before scaling-up the strategy to other neighbourhoods. The municipalities of Arusha, Moshi and Morogoro are also preparing for privatization of solid waste collection.

Participatory community-based servicing of unplanned settlements is another strategy that has been scaled-up though not exactly in the same way as solid waste collection. The strategy, conceived and implemented under the Sustainable Cities Programme in the late 1990s, was implemented in Hanna Nassif. The successful application in Hanna Nassif informal settlement led to the design of the World Bank supported Community Infrastructure Programme (CIP). Based on this experience, the community-based participatory infrastructure upgrading was incorporated in the National Human Settlement Development Policy 2000, whose policy statement in this regard states that: "unplanned settlements shall be upgraded by their inhabitants through CBOs and NGOs with the government playing a facilitating role".

SUMMARY

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The Community Infrastructure Programmes in Tabata and Kijitonyama in Dar es Salaam were a scale-up of community-based infrastructure upgrading. Likewise, the Community Infrastructure Upgrading Programme (CIUP) for 31 informal settlements in Dar es Salaam builds on the experience of Hanna Nassif community-based upgrading project and the CIP. Several local urban authorities outside Dar es Salaam have visited the infrastructure upgrading projects in Dar es Salaam to learn from the experience and replicate it in their respective local areas. It is no accident therefore that the "project" approach that is being adopted in some of the DANIDA supported programmes focuses on infrastructure upgrading in a selected informal settlement.

Box 4: Participatory community based and labour intensive infrastructure upgrading in Hanna Nassif informal settlement

Hanna Nassif is one of the informal settlements that prior to 1992 suffered from lack of basic community services including storm water drains, subsequently, the housing area was experiencing frequent floods. Following a request from the local community, the Government in collaboration with donor agencies and with participation of the residents initiated Hanna Nassif Community Based Upgrading. The project took an innovative approach in both its institutional set-up and the use of labour-based community contracting and community management in an urban setting.

The approach

The overall project concept and approach was well conceived to meet the needs of the local population particularly in terms of addressing the basic infrastructure (environmental) problems and not least alleviating poverty. The project was built on the conception that for the improvement of community infrastructure to be sustainable, improvement initiatives should hinge on building local capacity both in socio-economic and technical (imparting skills) terms. The approach deployed in this project directly contributes to the government policy on poverty reduction. The policy requires public, popular and private sectors to among other things, put concerted efforts in deploying labour intensive approaches in infrastructure improvement programmes as well as supporting micro-enterprise economic initiatives.

The specific features of the project approach are:

• Community participation through a Community Development Association (CDA) and wider involvement of residents in steps of the project from planning to implementation, maintenance and operation as well as in the evaluation of the project.

• Design of infrastructure in collaboration and negotiation with community so as to adapt to the existing built environment i.e. without demolition of existing houses which provides affordable shelter and space for micro-enterprises.

The use of construction techniques that maximize the benefits to the local community such as labour-based methods and community contracting in the execution of civil works.
Implementation of the project through partnership between local institutions (community, non-governmental organisations, local government, research and training institutions, and international development partners. The approach therefore, recognizes the varying roles and capabilities of the collaborating partners and appreciates the need for building synergies through linkages.

The University College of Lands and Architectural Studies (UCLAS) in collaboration with ILO and NIGP provided the required technical support while the Dar es Salaam City Council played the role of a facilitator and promoter. The National Income Generating Programme (NIGP) provided overall management of the project funds for infrastructure improvement that was obtained from the United Nations Development Programme (UNDP) and the Hanna Nassif community contributions.

Parallel with the infrastructure improvement programme, a micro credit scheme support was established to improve household income and generate employment opportunities. The Ford Foundation provided seed capital of US\$ 50,000.

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Box 4: Continued

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The impacts from the community-based approach and labour intensive technology include the following:

More than 23,000 people who live in Hanna Nassif do not experience floods any more.
Improved accessibility and the overall physical environment.

• Water borne diseases were reduced drastically from 4,137 cases before 1996 to less than 2000 in year 2000.

• Women and children no longer have to queue for water nor do households pay dearly for tap water. The six water kiosks installed in the area provide drinking water at a reasonable price. Water price has decreased from 0.06 US\$ per 20 litres before 1998 to about US\$ 0.025 per 20 litre bucket in year 2000.

• In total over 60,000 worker days were generated between 1997 and 2000. Out of which over 50 percent were women worker days.

• A number of skills including community-based projects management, accounting and artisan training were imparted to various residents. The trained artisans have secured jobs within and outside the settlement.

• Apart from increased operations among 296 micro-enterprises, which existed in 1994, the number of micro-enterprises income generating activities was raised to over 350 in 2000. The overall social-economic environment has therefore changed remarkably.

• Unlike most other informal settlements in the city, by the end of 2000 over 70 percent of the property owners were paying property tax, as compared to less than 30 percent before 1996.

• The number of community based organizations increased from one in 1996 to 4 in year 2000. This is besides the skills imparted to the various CBOs in the city. The morale and initiatives of the civic society particularly participation of residents in matters that concern their living environment has increased remarkably.

The programmes, particularly the donor funded ones, are perceived as 'projects', separated from the host local authorities. The presence of a Technical Advisor in the donor funded projects, who controls the project instead of the same being controlled by the relevant local authority has enhanced this perception which has had adverse consequences on efforts to integrate the programmes into the local government system.

INSTITUTIONALISATION

Unfortunately, like SDP that neither established a system of regular monitoring and documentation of its activities nor prepared base-line data against which project progress could be measured, none of the replication programme is monitoring and documenting its EPM activities. Similarly, the environmental profile of Dar es Salaam that was prepared in 1992 has not been updated, and neither have those of the replication programmes, which were compiled at least five years ago. This is the situation despite the existence of well-equipped EMIS units and GIS trained staff in all the SCP municipalities.

Making the EPM process approach the way of doing business in local authorities is the ultimate objective of the SCP as a capacity building programme. This requires change of attitude and behaviour, in the way of thinking and understanding the relationship between environment, development and environment, health and poverty, and in the way of planning and managing changes in collaboration, co-operation, negotiation and consensus building with others. It also requires the organizational and structural change of operational procedures, mandate and inter-organizational relations.

Institutionalization of the SCP approach has occurred in different ways at local and national levels. At the national level, inspired by the promising efficacy of the new

SUMMARY

approach in addressing key environmental issues in Dar es Salaam City, in 2000, the Ministry of Lands and Human Settlements Development incorporated the approach in the National Human Settlements Development Policy. The Ministry has since produced guidelines for the preparation of strategic urban development plans. The policy provides a framework for the review of the principal planning legislation, the Town and Country Planning Ordinance of 1956. The Ordinance is currently under review to incorporate elements of the inclusive and strategic planning approach.

Drawing on the practical knowledge and skills gained by being involved in the EPM process since its introduction in Dar es Salaam in 1992, and taking cognizance of the changed political and economic context for planning and managing human settlements in Tanzania, the Department of Urban and Regional Planning at the University College of Lands and Architectural Studies (UCLAS), the sole educators of professional urban and regional planners in Tanzania, has reviewed its planning education curriculum commensurate with the new planning and management approach.

The ultimate goal of institutionalising the EPM approach is to ensure that professional planners and urban managers, in collaboration with stakeholders, are well equipped with the relevant knowledge and skills required to participate, advise and facilitate strategic planning and management of human settlements. The review of policy and legislation has put in place an enabling policy and legislative environment for the same. The initiative represents a strategic step towards implementation of the Habitat Agenda whose overall goals are adequate shelter for all, and sustainable human settlements. Moreover, specific tailor-made short courses are being conducted to reorient some of the already practising urban planners and management.

The EPM approach has facilitated building of collaborative bridges between different stakeholders in the public, private and popular sectors, as well as within institutions and communities. The collaboration has in turn facilitated sharing of knowledge between and among the involved stakeholders. Communities have benefited not only from the improvements in their living environment, but also through enhanced capacity to organise for other activities. They have had opportunity to participate in the planning and implementation of self-improvement projects and in the process have become aware of their right to participate in the planning and management of their local urban areas.

Where labour-based technology has been applied in the improvement of infrastructure, benefits to the residents have included employment, income and development of skills -the result of which have contributed to poverty alleviation. These social benefits have led to social transformations in terms of empowerment of the communities, building of social trust among the collaborating partners or actors and between them and the local authorities, which are gradually beginning to appear more credible. Improved credibility may in turn enhance legitimacy of local authorities to govern and hence facilitate effective urban governance.

Stakeholders' attitudes towards the environment and working together has been influenced by their participation in the EPM process through consultations, working group activities and implementation of various demonstration projects. There is

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increased recognition and appreciation of the need for collaboration in tackling environmental issues and changing the ways of using natural or environmental resources for development so that such resources and development can be sustained.

Stakeholders in the public sector, including city/municipal officials have increasingly realised and appreciated the advantages of collaborating with other stakeholders in the private and popular sectors in environmental planning and management. These other stakeholders have important roles to play in development by contributing knowledge, skills, labour and financial resources without which the public sector cannot cope. With this changed attitude towards the other stakeholders, the public sector is gradually showing respect and listening to the private and popular sectors, a move that might lead to genuine collaboration and partnership in development as advocated by the Habitat Agenda.

There is also readiness to consult communities in matters that affect their lives. It is now not unusual to see public sector actors in the local authorities or central government departments reaching out to other stakeholders in the process of formulating policies or solutions to prevailing problems. However, this changed practice is also a result of the overall government policy towards more democracy in decision-making process.

Capacity Building

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Technical support for implementation of the Sustainable Dar es Salaam Project (SDP) was, until 1997 when national execution of the SCP commenced, provided by the UN-HABITAT. National execution of the SCP has been centrally co-ordinated by the Urban Authorities Support Unit (UASU). UASU was established in 1998 to provide technical support to the SDP and the municipalities which were included in the national replication programme, namely Mwanza, Tabora, Dodoma, Iringa, Mbeya, Tanga, Moshi and Arusha. Initially, UASU had very limited in-house EPM capacity, in form of one EPM advisor, whose knowledge and skills on EPM was based on his professional background as a planner cum engineer and hands-on experience as a co-ordinator of one of the SDP working groups since 1993. The rest of the UASU key staff, the national programme co-ordinator, EMIS advisor, and monitoring and documentation officer were new to the programme, and hence had no experience in the EPM process. However, UASU gradually built capacity for EPM to about 50 resource persons from both the government and private sector. These resource persons were used as consultants by UASU to provide technical support to the various municipalities. UASU's role was to organize and co-ordinate technical support to Dar es Salaam and

the nine municipalities. In doing this, the idea was to closely collaborate with UN-HABITAT, which had by then withdrawn from steering the project to allow the EPM local capacity, that had been built over the previous five years, provide technical leadership of the programme.

A number of training courses were organized and delivered to the replication programme participants - working groups and co-ordinators in particular - but some of these were not adequately synchronised with the programme activities on which the knowledge and skills were to be applied. However, the approach in capacity building took the form of classroom teaching rather than learning by doing and study visits which would have been the most efficient and appropriate approach, considering that the practitioners needed reorientation and guidance rather than basic knowledge and skills. Regrettably, this is one positive lesson that was not learnt from the SDP where technical support was provided to the co-ordinators while they were actually engaging in the EPM process.

The Urban Authorities Support Unit (UASU) probably adopted the classroom training approach because it had thin capacity relative to the demand for training and capacity building from the municipalities. To deliver training and capacity building as was done in Dar es Salaam, UASU needed to do more systematic reaching out, identifying, collaborating, co-ordinating and drawing resources from various relevant local institutions. This would not only have ensured the needed technical support, but would also have provided opportunity to the collaborating institutions to learn from the process with the view to enhancing local capacity for EPM.

LESSONS LEARNED

Compared with the situation ten years back, this documentation shows that a culture of collaboration and partnership has been built and it is being enhanced by the overall government policy towards more democracy in decision-making. The partnership and collaboration established through EPM represents bridges that facilitated various actions that could be used for future actions.

It is shown that by engaging in the EPM process urban governance has been improved in line with the UN-HABITAT Global Campaign for urban governance, while through the way decisions have been done inclusively and implementation of environmental improvement projects, poverty has been directly and indirectly alleviated. Ten years after the EPM was introduced in the country, professionals and others who have been engaged and continue to engage in the EPM process have accumulated the necessary knowledge and skills. This group constitutes change agents for the inclusive and collaborative form of urban planning and management being promoted by the SCP, which is also in line with the contemporary thinking in planning and management.

The following lessons can be drawn from the ten years experience:

• Given that the EPM process entails a new way of thinking and doing planning and management, which is supposed to replace the entrenched traditional thinking and way of planning and management, there is a need for a central technical coordinating unit, to be led by technically informed professionals. For sustainability purposes, such unit should be anchored in the relevant office of the central government, with mandate and budget for providing the needed technical support to local authorities. anzania

- Given the capacity building and participatory nature of the EPM process, and the fact that traditions take time to change, there is need to let the processes take the time they require rather than rushing to physical results as it has been the case in some of the programmes.
- Sensitization and mobilization of stakeholders should be continuous.
- A committed, motivated and technically informed leadership is instrumental for EPM. This is primarily because the EPM process involves sensitization, mobilization and participation of stakeholders which necessarily takes more time than the traditional technocratic and bureaucratic planning and management processes. Without commitment and motivation it is too easy for those leading and managing the processes to take short cuts.
- Monitoring and documentation of the EPM process should commence on day one, lest the rich experiences are lost with the consequences of, inter alia, repeating mistakes.
- Capacity building should emphasize learning by doing, rather than classroom type of training.
- Over reliance on donor funding for implementing the action plans may undermine local initiatives in environmental improvement and social capital in some communities.
- Involvement of relevant training institutions in the programmes right from the beginning will ensure capacity building and sustainable technical support for EPM.
- Regular consultations at municipal and ward levels provides stakeholders opportunity to share information, monitor progress made in the programme, review priorities and rectify the course of action.
- Environmental profiling and consultation at ward level widens stakeholders participation

SUMMARY

Tanzania

ANNEXES

Tanzania





18

Mozambique, Hwanda, Burund and the Democratic Republic of Congo, It covers an area of 945,087 square kilometres and has a population of 34, 569,232 people growing at an average rate of 2.9% per annum, 30% of the population are urban dwellers. The capital city is Dodoma and the major commercial city is Dananzania lies on the East coast of Ahloa. and borders Kenye, Uganda, Malawi ns-Salaam

Key economic activities

Energy and Minerals: The mining sector accounts for about 2.5% of QDP. Major minerals Industry: Industry accounts for 8% of GDP. The major industries in Tanzania are manufacturing for example, food, breweries, soap and textiles are gold, diamond and gematones

grown in the past few years and the service and Services: Tanzania's lourism industry has the informal sectors continue to make an important contribution to the economy. Today

Agriculture: Agriculture sector employs about 90% of the labour force and contributes and pyrethrum. Floriculture is also becoming a approximately 48% to GDP. Major cash crops are coffee, cotton, sisal, cashew, tobacco, sugar the industry contributes 6.7% to GDP. major agricultural activity

Urbanization issues

Despite the Government's previous emphasis on urbanisation takes place at an average rate of 4.1% per arrum. Investment in the public and private sector has not kept pace with this growth and low levels of urban management copacity and nappropriate institutional arrangements have characterised by powerty, emvironmental decline, inadequate and deteriorating urban the urban areas are services, and limited access to serviced land improving living conditions in the rural areas, hampered the development of the urban sector. Consequently. and sheller.

Contactor de Rectaro activity. Director Presidente Unitar Regional (New Paymer's Cite (New Paymer's Cite Paymer's Ci Alignmentation of Lincol Lincols (Screenwerk (NDMLL)) and Alexyn Millin, Namouri Propagation Chicaling "end" munitable divident over receiption

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Replication of the EPM Process

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from LMSUL Lifean centres supported readon reaction reaction and in the action Doctimu, Moregoni, Johga, Mileya, Temete, Itala and Amondoni, UASU our under the support of the Adhistry centres, EPM repolication is camed Development with recheckly sports Project Document. In other ortean of Lands and Human Settlements wears that serve manufated in the (mumispelb)). Songeer (Regioner) Township! Karaki: Ammeni and poing in one ofty (Meanza) and Carbova, Arussha, Moschi, Nargar Mentern much control and the - manner Mexiambako jotstnot centresi an An exchant Granuation

Municipal consultations & priority issues identified Dar-es-Salaam, August 1992. Improving solid waste management, upgrading unserviced settlements, city centre renewal, managing surface waters and liquid waste, urban transport, managing open spaces, ecreation areas, hazard lands, green belts and urban agriculture potential, managing and integrating pethy rading, managing cossibil resources Mwamza, July 1998. Unplianned settlements, liquid & solid waste management, transportation, urban agriculture and recreation, informal sector and pethy rading, air pobution, quarrying and mining, fishing

Iringa, Nevember 1933 Destruction of natural conditions, lack of onvironmental education, soil prosion liquid & solid waste management, visource realization, supply of clean and safe weler, poor road network resources, unplanned and unserviced settlements and degradation, uitteen terming

Dedoma, December 1996 Inadiquate liquid & sold waste disposal, treutlicient water supply, air pollution unauthorized mining, deforestation, undeveloped areas sul moster, operator of business in unsufficitized promisee

public health and emotormential sentetion, methotione Moshi, January 1999. Unguided urban growth. deticencies in urban management Tanga, May 1999. Construction of new markets, expansion of bus terminal, street lights, non-motorised transport, declining economic growth, education and low awarenees of environmental issues, environmenta olearitiness, upgrading of unplanned settlements, liquid wishi management, managing oty growth

madoquato municipal sevenus, managing urplianned settlements, AIDB optiemic and poor heads services, poor solid waste management, urbain agriculture, poor transportation, poor law anticroanterit, growth of informal sector Mbeys, July 1999. Inidequate water supply and poor management of water sources, urban salety

Morogoro, August 1999. Urplanned settements, liquid & solid seste management, transportation, urban agriculture and fiverbock keeping, materparts educational facilities, clear and sule water, open spaces petty trading. recreation and graveyord management, urban solely, investment, revenue and finance. institutional conflicts between technocrafs and politicians, environmental politician Tabera, September 1969 Unplanned settlements, inadequate basic urban services, unhigenic markets poor residential access, poor public health conditions

hareportation, uthan agriculture, inadequate educational lacities and street dividues, deam and sale worker, urban salety, inadequate mecuanos and intermel sector, powerty, HIWADS, tourism promotion Arusha, January 2000 Land shortage & unplanned softlements, liquid & solid waste management

Itals, August 2001 Transportation and air poliution. Injuid & solid wests management, informal sector open spaces, unplanned settements and beach management

poor transportation and inhestructure, water supply, natural resource management, informal sector, poor Kinondani, October 2001 Spontaneous growth, urban agricutture, solid & Bquid wrate management health facilities and inadequate educational facilities Temete, November 2001 Natural rescurce management, urban agriculture, urplanned settements irthormal anothot, imadiequate exhicationeal facilities, water supply, liquid & solid waste management, proharreportation and madequate health facilities

anzania



coordinated by a Support Unit under the The Sustainable Cities Programme in and operates under the title "Promoting Environmentally Sustainable Urban Development in Tanzania'. It is presently President's office: Regional Administration Tanzania is executed by the government and Local Government (PORAL6

Local linkages

Management Council (NEMC), Directorate of Environment in the Vice President's Office, University of Der-ee-Salserm, University octiege President's Ottoe: Regional Administration and of Lends and Architectural Studies (UCLAS) and Government Ministries and Organizations local Government, Ministry of Lands and Human Settlements Development, National Environmen other local NGOs and CBOs dealing with Information Environmental Issues and Vensgement (e.g. InfoBridge)

multilateral partners **Bilateral and**

DANIDA - funding and technical support UN-HABITAT - technical support UNDP - funding support ILO - technical support

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Sustainable Cities Programme

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supply system, proper saritation tacifies, access roads, drainage and proper waste management system. As an SCP Demonstration City, Dar-ee-Salaams entry objective was to apply the EPM process in preparing the city's Strategic Urban Development Plan (SUDP) that would "replace" the city's outdated Mastar Plan. an estimated growth rate of 6%, one of the highest in Sub-Saharan Africa. Repid growth has provided the urban population with many economic opportunities, but has also led to the rapid deterioration of environmental conditions. This has imited national economic development, and has adversely affected the health and welfare of the dity's residents. 70% of the city's population Rve in unplanned settlements. These are characterised by lack of basic urban infrastructure services including water ar as Salaam is the industrial and commercial centre of Tanzania, serving the nation (and several mightbouring land tocked countries) fricuids its natural harbour and communication inleages. Its population is approximately 2.3 million, with and city

Priority issues

- Solid Waste Management
- Upgrading Unserviced Settlements
- City Expansion and Urban Renewal
- Air Quality Management and Urban Transport
- Surface Water and Liquid Wastes anagement
- Management of Open Spaces, Recreational
- Areas, Hazard Lands, and Urban Agriculture Managing Coastal Resources
- Other priority issues

Sustainable Cities Programme

- Management of anvironmental hazards Coordinating city centre renewal
- Management of recreational resources and tourism attractions
 - Managing the economy and integrating petry DUIDDU



Ca

Main dates

1991 Dar as Salaam becomes the first Sustainable Citias Programme (SCP) Demonstration City mid-1992 City Environmental Profile Englised. City's environmental resource base analysed. institutional arrangements described

August 1992 First City Environmental Issues Consultation. Key environmental Issues prioritized for project attention. Dar es Salaam Declaration agreed.

1993 Series of issue-specific Meil-Consultations

1995 Implementation of Working Group action plans

June 1996 Project participates in Bast Practices Exhibition for Habitat II in Istantiul

June 1995 City Consultation on Coordinating City Development and Management

August 1996 Consultation for the National Sustainable Human Settlement Development Plan

January 1997 Consultation for the Strategic Ultian Development Plan

1998 Consultation on decentraised city management, forming municipalities

August 2001 Consultative meeting of key stakeholders to discuss and approve SUDP

1999 Preparing replication in Itala, Kinondoni, and Temete municipalities

2002-03 Municipality strategy and action plans on priority environmental issues 2001 Municipal consultations in Itala. Kinondoni, and Temeke

Ministry of Finance, Ministry of Health, Ministry of Works, Communication and Transport, Principal Secretaries, and Ministry Desk Officers; National Planning Architectural Studies (UCLAS), University of Dar es Salaam: Community Based Ward Executive Officers; the Merchants Chamber; University College of Land and Organizations in Mbezi 'C', Kijitonyama, Tabata, Kinondoni Shamba, Harna Nassif the President's Office Local Government and Regional Administration, Ministry of Commission, National Land Use Planning Cauncil: Mitoa (city sub-ward) Chairmen Fourism, Natural Resources and Environment, Ministry of Water, Energy and Minerals municipalities, and local partners such as: Ministry of Lands and Human Settlements the project is implemented by Dar es Salaam City Council together with its

Community Development Committee, Coopfarms Development Association, TANGO

invironcare, TACOSODE, MUVITA



Multilateral and bilateral partners

Canada (IDRC); Germany; Instand; Japan (JCIA); Sweden; Ford Foundation, the European Union, ILO, UNDP, UNV; SIDO/GTZ. UN-HABITAT; UNDP; World Bank Belgium;



JVD Bar 8094, Die an Saidam, Terrana IMFae: 4365-29.2 1754650700042736566 E-mail: orgalisecher Wirksfelst, com Statebable Dar es Salaaro Project (SD Dy Hill: Junction of Microport Read Dar au Salante City Churles (DCCC) City Director &A. Wilson & Automa Contact Address Stakinine Drive

roottop of Atrica that is snowcapped throughout the year - and is oahi is located on the southern slopes of Mt. Kilmanjaro - the the commercial and administrative centre of Kilmanjato region in This stretches from the relaxed coastal town of Tanga in the east across According to the 2002 National Population and Housing Cansus, Moshi has a population of 144,336, and it is estimated that 50 to 60% of the Vorth Eastern Tanzania. Lying close to the mountain, 2 is thus a potential pateway for tourists who want to explore the world famous animals and birds in their natural undisturbed ecosystems in the Northern Touritst Circuit However it is estimated that Moshi also serves about 60,000 day residents who work in town but spend nights in the surrounding hinterland of the neighbouring local authorities. Following the 2002 Stakeholders' Annual Mini Consultation, some of the main environmental issues tacing Moshi he Usambara and Pare mountains to Serenget National Park in the west residents are actively involved in manufacturing and commercial services vave been identified as threat of mushrooming unplanned settlements bigradation of water sources, poor liquid and solid waste management.

Usambara na Upare hadi Hiladhi ya Talta ya Serengeti kwa upande wa Magharbi. Kwa mujibu wa Sensa ya Watu na Makazi ya mwaka 2002, Mj amboo ni mirefu kutiko yote barani Atrika na una theluti mwaka Imzima. Mi huu ni kitovu muhimu cha biashara na utawata Awa Mkoa wa Kiimanjaro ulioko Kaskazini Mashariki mwa Tanzania. Kwa kuwa uko karibu sana na Mima Kilimanjaro, Mji huu ni kihuo kizuri kora watali kuende seleri zeo warepokuja kuwelazama waryama na rdege walo kalika mazingira ya asii katika Ukanda wa Kaskazini wa Utali unacenzia Mji wa Pwani wa Tanga kwa upande wa Masharki kupitia safu za Milma ya unao wakazi 144,336 ambao inakadiriwa kuwa 50 - 60% miongoni mwao hujahughufaha na uzalishaji vimandari na biashara. Aidha mipo pia wakazi 80.000 wa mchana ambao hufurwa shughuli zao mjini na kurudi katika vijij ji wa Moshi uko kwenye miteremko ya Kusini ya Mima Klimanjaro Kwa kuzingatia mafokeo ya Warsha ya Ndogo ya Wadsu ya mwaka 2002 Wallran John

miongoni mwa matatizo makuu ya kimazingna yanayoukabili Mji wa Moshi ni pamoja na ukuaji wa maanao yaliyojangwa kiholala, uharibihu wa vyanzo wa maji na usimamiti duni wa taka ngumu na taka miminika.

Tarehe za Matukio Muhimu

Local linkages

Machi 1996 Warsha ya Walengas wa Manispea

March 1996 Municipal Stakeholder July 1997 Tanzania adopts Habitat II National Plan of Action for replication of the EPM process in the nine municipalities

Workshop

Main dates

Autal 1997 Tanzania yaridhia Mpango wa PN wa Mkakati wa Kitalta wa Makazi III rusambaza uzoatu wa ushirikishwaji walengwa katika uendelezaji wa Manispaa 2

December 1997 An outline Project Document between UN-HABITAT and April 1998-April 1999 Environments Profile of Moshi completed: The Moshi Municipal Consultation on Environmental

Moshi Municipal Council is algred

Desembs 1997 Warsks werye Muhteseri wa Makubliano kati ya Shirika la Umoja wa Mataita la Makazi la Makazi na Halmashauri Aprili 1998 - Aprili 1999 Mkutano Mkuu wa in Manispaa Moshi wawekwa saini

Maa na Mad

Jahauriano kuhusu Masuala ya Kimazingira wafanyika kwa siku nne na ofisi za Mpango zazirežufina; Taarifa ya Hali ya Maziregita ya Novemba 2001 Warsha Ndogo ya Kwanza Montispeet yekemiliker

Currently the Sustainable Moshi Programme is

barthers

Bilateral and multilateral

supported by the Moshi Municipal Council, the President's Office Regional Administration and Local Government (PORALG), Danida, the United Nations

Human Settlements Programme (UN-HABITAT) and

the United Nations Environment Programme (UNEP)

Summary

Washirika

Annual Mini Consultation held and eight December 2001 Phase I of a five year Denida support to the programme starts

priority environmental issues identified

November 2001 The First Stakeholders Issues; programme offices inaugurated

> yn Wadau yafanyka na masuala nane ya Desemba 2001 Uhisani wa Danida wa DKK 19.4 měloní kwa awamu ya kwanza waanza rasmi. Kasi ya uhisari huo, DKK 7,4 milioni kimazingira yapewa kipaumbele

tutumisa kwa ajii ya Mtuko wa Uendelezaji Novemba 2002 - Julai 2003 Warsha Ndogo ra Pili ya Wadau yafanyika na masuala saba Wazingra

> na Halmashauri ya Manispaa Moshi, Crisi ya Rais Tawala za Mkoa na Serikali za Mitaa, Danida, Shirika

la Umoja wa Matalta la Makazi na Shirika la Umoja

wa Mataifa la Mazingina.

Kwa sasa Mpango Endelevu wa Moshi unasaidiwa

ya Kuongoza Mpango yadhinisha miseli ya wanza kurufaka

ya kimazingira yapawa kipaumbele; Kamat

Fare +255-027-0752538 Ernal arportation directations and Anumit Ele Lannack At Alasarobyte, Afaia Alipange Afil an Alevipaia Monthu an Afangai Contract Address: 4K. Lansey 4L Adsservben, Municipal Planner/SMP/Coordinate Much Municper Channel, P.O. Bur JIN, Much, Strummer, Net +205-427-2752050

Mosh

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Council in collaboration with the (PORALG) under the National SCP Replication Programme, the Moshi (MUWSA), local institutions, the Regional Urban Water and Sewerope Authority private sector, the popular sector and implemented by the Moshi Municipal Administration and Local Government The Sustainable Moshi Programme President's Office ocal resource persons



Mpango was Uboreshaji Mazingira Mashi unateloelezwa na Halmashauri ya Manispaa Moshi kwa kushikiriana na Ofisi ya Rais Tawala za Mikoa na Serikali za Mitaa chini ya Mpango wa Kitaifa wa Miji Endelevu, Mamlaka ya taasisi mbalimbali zilizopo, sekta ya Maji Safi na Maji Taka Mjini Moshi binafsi, sekta ya ki jamii na wadau mbal mbali binafsi

> November 2002-July 2003 The Second Stakeholders' Annual Mini Consultation issues identified; Project Committees

officially

held and seven priority environmental ormed; Programme Steering Committee

sproves initial projects for funding



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CHOSE STORES TOTAL COLORS

TIME TO DESIGN

Publications List

Urban Trialogues: visions, projects, co-productions. Localising Agenda 21 ISBN: 92-1-131709-6 HS/727/04E, 2004

A Panorama: The Sustainable Cities Programme and the Localising Agenda 21 Programme. Current Perspective (2003) UN-HABITAT 2004

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Programme Approach and Implementation ISBN: 92-1-131388-0 HS/531/98, 1998

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