

# Global Water Operators' Partnerships Alliance

Annual Report

# 2025





## GWOPA Annual Report 2025

May 2026

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# Foreword

This Annual Report captures the work of the Global Water Operators' Partnerships Alliance (GWOPA), led by UN-Habitat, at a time of mounting pressure on water and sanitation systems worldwide. From rapid urbanization to climate shocks and widening inequalities, cities and communities are being tested. In this context, reliable water and sanitation services are not only essential utilities, but they are also pillars of public health, human dignity, economic resilience and social cohesion.

We are off track to achieve Sustainable Development Goal 6 on safe water and sanitation for all by 2030. Closing the gap will require far more than capital investment. It will require capable public institutions, skilled workforces and governance arrangements that enable service providers to plan, operate and improve. It will require international cooperation that is practical, sustained and grounded in the realities of delivery.

Water Operators' Partnerships offer a distinctive approach to meeting this challenge. They bring utilities and their workers together in peer-to-peer collaboration, anchored in solidarity, mutual accountability and not-for-profit exchange. They translate expertise into institutional strength, helping service providers to tackle operational bottlenecks, strengthen management, improve financial sustainability and embed climate resilience and inclusion. Just as importantly, they build trust and shared purpose, which are the foundations of lasting change.

In 2025, GWOPA continued to advance this agenda across regions, supporting partnerships, convening dialogue and

strengthening the evidence base for what works. The Alliance helped elevate the role of water and sanitation service providers in wider urban and development debates, reinforcing a clear message: progress on water and sanitation is won or lost in the institutions that deliver services every day.

This momentum aligns with the implementation of UN-Habitat's Strategic Plan 2026–2029, which places housing and the provision of basic services, including water and sanitation, at the centre of efforts to reduce poverty and inequality, strengthen climate resilience and accelerate the transformation of informal settlements in response to growing needs.

As the international community looks towards the 2026 United Nations Water Conference, we need to act with urgency and ambition. We need to back the institutions that deliver. We need to strengthen the enabling conditions they require. And we need to scale cooperation that accelerates results while safeguarding the public service mission.

I thank GWOPA's members and partners for their commitment, including the Governments of Germany and the Netherlands, the European Union and the United Nations Children's Fund (UNICEF), for their continued support. Let us build on this momentum and deliver the transformative progress that people and planet demand.

**Anacláudia Rossbach**

United Nations Under-Secretary-General  
and Executive Director of UN-Habitat  
Chair of the GWOPA Steering Committee

***“We need to back the institutions that deliver. We need to strengthen the enabling conditions they require and to scale cooperation that accelerates results while safeguarding the public service mission.”***



# Message from Assembly and Secretariat

The Global Water Operators' Partnerships Alliance (GWOPA) has for 17 years championed water and sanitation services through stronger operators, partnerships and enabling conditions for the delivery of essential services.

We welcome you to read this year's Annual Report, highlighting how utilities have worked together through Water Operators' Partnerships (WOPs) to address concrete operational challenges from non-revenue water and energy efficiency to sanitation management, digital systems and more inclusive service delivery. In 2025, the GWOPA Secretariat supported 42 WOPs, contributing to improved access to water and sanitation services for more than 260,000 people. Members of GWOPA supported additional partnerships with even further outreach, as documented in the Global WOPs Observatory.

The year marked an important step in scaling this work. The launch of the second phase of the European Union Water Operators' Partnerships Programme (EU-WOP) created new opportunities to

extend support to more utilities and to deepen work in areas that are increasingly critical for service performance, including digitalization, climate resilience, human rights and investment readiness.

At the same time, GWOPA continued to strengthen the systems around the partnerships themselves. This included expanding the evidence base on utility needs and results, supporting knowledge exchange across the Alliance, strengthening regional and national platforms and convening operators and partners through the 6th Global Water Operators' Partnerships Congress. These efforts are essential to ensure that operational improvements are not isolated, but connected to wider learning, cooperation and more supportive institutional frameworks.

The year confirmed that improving water and sanitation services requires sustained investment in the institutions and people responsible for delivery. GWOPA remains committed to supporting this work – practically, consistently and at scale, together with its members and partners.

***"The year confirmed that improving water and sanitation services requires sustained investment in the institutions and people responsible for delivery."***

## **Rose Christine Kaggwa**

Senior Director  
Business and Scientific  
Services

National Water and  
Sewerage Corporation,  
Uganda

Chair of GWOPA  
Assembly



## **Åsa Jonsson**

Head of GWOPA  
Secretariat

UN-Habitat



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# Acronyms and Abbreviations

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<b>CoP / CoPs</b>	Community of Practice / Communities of Practice
<b>E-WOP</b>	Ethiopian Water Operators' Partnership Platform
<b>ESA</b>	European Space Agency
<b>EU</b>	European Union
<b>EU-WOP</b>	European Union Water Operators' Partnerships Programme
<b>EUWSF</b>	Ethiopian Urban Water and Sewerage Utilities Federation
<b>GIS</b>	Geographic Information Systems
<b>GIZ</b>	Deutsche Gesellschaft für Internationale Zusammenarbeit
<b>GWOPA</b>	Global Water Operators' Partnerships Alliance
<b>IHE Delft</b>	IHE Delft Institute for Water Education
<b>IWA</b>	International Water Association
<b>LAC</b>	Latin America and the Caribbean
<b>PMP</b>	Partnership Management Platform
<b>SDG / SDGs</b>	Sustainable Development Goal / Sustainable Development Goals
<b>SWOP / SWOPs</b>	Sanitation-focused Water Operators' Partnership / Sanitation-focused Water Operators' Partnerships
<b>UCLG</b>	United Cities and Local Governments
<b>UN</b>	United Nations
<b>UN-Habitat</b>	United Nations Human Settlements Programme
<b>UNICEF</b>	United Nations Children's Fund
<b>UNFCCC</b>	United Nations Framework Convention on Climate Change
<b>VEI</b>	Vitens Evides International
<b>VAKIN</b>	Vatten- och Avfallskompetens i Norr AB
<b>WASH</b>	Water, sanitation and hygiene
<b>WOP / WOPs</b>	Water Operators' Partnership / Water Operators' Partnerships
<b>WOP-LAC</b>	Water Operators' Partnerships Latin America and the Caribbean
<b>WUF / WUF13</b>	World Urban Forum / Thirteenth session of the World Urban Forum

# Voices from Alliance Members

***“Through the EMPOPASTO–AQUACOL Water Operators’ Partnership, we are strengthening rural water supply systems in Colombia by sharing expertise, technology, and practical solutions between urban utilities and rural communities. At EMPOPASTO, we believe that equitable access to safe and quality water is fundamental to regional development and to improving the well-being of underserved communities.”***

**Cristian Tabares**

Commercial Director

Empresa de Obras Sanitarias de Pasto (EMPOPASTO), Pasto, Colombia, in partnership with Association of Community-based Water Supply and Sanitation Associations (AQUACOL), Cali, Colombia



***“Strengthening Water Operators’ Partnerships for policy development, enforcement and monitoring can help create an inclusive legal and regulatory environment, especially for women, persons living with disabilities and people living in low-income areas, while improving affordable access to water and sanitation services and infrastructure needed to uplift their lives.”***

**Christabell Ashiono**

Principal Legal Officer and Company Secretary for Kakamega County Water and Sanitation Company

Community members drawing water from a community water kiosk, Kakamega.  
Credit: Josephine Ikua/Kakamega County Water and Sanitation Company

# Key Achievements of 2025

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106,447 people

gained improved access to water and sanitation services in 2025, bringing the cumulative total under **European Union Water Operators' Partnerships Programme (EU-WOP) Phase 1** to **344,726 people**.

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2,300 members

**from 850 organizations** benefited from professional development through webinars and other training on the Global WOPs Community.

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3,585 utility staff


were trained through capacity development interventions.

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\$3.2 million

leveraged through co-funding and counterpart contributions to support WOP implementation.

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During their job shadowing visit in Hamburg, the Tanzanian peers from KASHWASA and KUWASA visit the new water tanks just before installation. Credit: Karam Koudary/Hamburg Wasser

## 550 participants

representing water and sanitation utilities and partners globally attended the 6th Global Water Operators' Partnerships Congress.

## Global advocacy

**on the role of utilities** in achieving Sustainable Development Goal (SDG) 6 and related goals strengthened through **Global Outlook on Water and Sanitation Service Providers** launch.

## 480

**Water Operators' Partnerships** have been **documented globally** through the WOPs Observatory since 2009.



A worker inspects water infrastructure in Rio de Janeiro, Brazil.  
Credit: Luiz Alvarenga/CEDAE



# Results Area 1

## **Strengthening the Capacity of Water and Sanitation Operators through Water Operators' Partnerships**

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Building operationally efficient water and sanitation operators that provide equitable, environmentally sound and climate-resilient services.

# Scaling WOPs: Global Reach and Measurable Progress

At the time of reporting, 492 WOPs have been documented globally – both ongoing and completed. This expansion reflects the work of the GWOPA Secretariat as well as the collective efforts of the wider Alliance and its partners, including GWOPA's regional platforms.

WOP programmes implemented by other partners are actively contributing to the scale-up of WOPs globally, documented by the GWOPA Secretariat in its Global Observatory as a global knowledge hub.

This growing portfolio is further driven by the Alliance's **Water Action Agenda Commitment** to support an additional 100 public utilities serving 100 million people by 2030. As part of this effort, 15 utilities, collectively serving over 12 million people, have been engaged to date, reflecting early but tangible progress towards the commitment's long-term target.

The **Global WOPs Observatory**, as a data hub, supports WOPs to confront challenges, build knowledge, and foster collaboration in the delivery of water and sanitation solutions. It provides open-access data on key indicators, including the number of WOP operators involved, mentees and mentors across regions, and the distribution of partnerships by

thematic area. As the Alliance's primary monitoring tool, it also tracks collective progress towards the Water Action Commitment.

In 2025, 42 active partnerships were tracked through GWOPA's **Partnership Management Platform (PMP)**, a digital system that supports the implementation and monitoring of WOPs. By enabling structured planning, reporting and data sharing, the PMP helps ensure that peer-to-peer learning translates into measurable performance improvements.

## WOP programmes led by the Secretariat

The GWOPA Secretariat leads a number of WOP programmes that extend the Alliance's impact by translating global knowledge into operational practice, while generating evidence and lessons that feed back into GWOPA's knowledge base and advocacy.

Implemented in collaboration with UN-Habitat country offices and United Nations country teams, they strengthen utility performance on the ground while reinforcing GWOPA's role as both a global platform and an operational vehicle for scaling WOPs.



Visit the Global  
WOPs Observatory



Water kiosk of Kiambu Water and Sewerage Company, Kenya.  
Credit: Simon Onyango/UN-Habitat

1,759  
utility staff  
strengthened  
capacity through  
EU-WOP in 2025

## Global

GWOPA's flagship EU-WOP Programme reached a milestone in 2025 with the successful completion of Phase 1, which improved services for hundreds of thousands of people and strengthened the capacity of 1,759 utility staff across a wide range of areas. Building on these results, **Phase 2 was launched to support up to 30 new partnerships**, marking a significant step in scaling the WOP approach globally.

## Ethiopia

The UNICEF-supported project successfully built capacity in the utilities of **Bulle, Bidre and Doyogena**, using a South-South mentorship model led by Uganda's National Water and Sewerage Corporation. Key improvements included enhanced financial management, reduced non-revenue water and stronger operational practices. In total, 50 staff were trained across core utility functions, while the establishment of the Ethiopian Water Operators' Partnership (E-WOP) Platform laid the foundation for institutionalising these approaches at national level.



Ukrainian water utilities and international partners joined forces in Dnipro, launching new Water Operators' Partnerships to help keep essential water and sanitation services running for communities affected by the war. Credit: UNICEF Ukraine

## Lao PDR and Nepal

A new project commenced in 2025 to operationalise GWOPA's sanitation-strong strategy. Implemented in three cities – **Mechinagar Municipality (Nepal), Luang Prabang and Attapeu (Lao PDR)** – the United Nations Development Account project aims to support equitable and climate-resilient sanitation services for low-income urban communities through sanitation-focused WOPs (SWOPs). Funded by the United Nations Department of Economic and Social Affairs (UN DESA), the project is implemented in partnership with the United Nations Economic and Social Commission for Asia and the Pacific (UNSCAP), the Office of the United Nations High Commissioner for Human Rights (OHCHR) and the United Nations Office for South-South Cooperation (UNOSSC). Preparatory work on national policy and city sanitation planning in both countries began in 2025, with the SWOPs expected to start in 2026.

## Ukraine

GWOPA intensified its work in complex emergencies, supporting capacity strengthening for three utilities – **Zaporizhzhia City, Regional Zaporizhzhia and Kryvbasvodokanal** – in coordination with international mentors such as Aguas de Portugal and Vitens Evides International (VEi). The initiative focuses on performance improvement and investment plans to ensure service continuity amid conflict and prepare for future reconstruction. A Ukrainian Vodokanal delegation participated in the Global WOPs Congress in collaboration with the GIZ Utility Platform for Municipal Cooperation. Ukrainian partners were introduced to modern wastewater treatment processes during a visit to the Bonn sewerage treatment plant, facilitated by the City of Bonn, and took part in training on energy efficiency and geographic information systems (GIS), led by Aguas de Portugal and WaterWorX.



[Read more about GWOPA's work in Ukraine](#)



Central Umbrella of Water and Sanitation Uganda Staff learn how to use leak detection tools.  
Credit: Leodina Aero/Central Umbrella of Water and Sanitation

98 %

billing and collection efficiency was achieved in Kabale, Uganda, against a target of 80 per cent

# Global results of the EU-WOP Programme

The European Union Water Operators' Partnerships (EU-WOP) Programme represents the largest European commitment to the WOP approach to date, with GWOPA leading its global facilitation.

Across 22 partnerships in 20 countries, the programme demonstrates how solidarity-based, peer-to-peer cooperation delivers measurable improvements in utility performance while strengthening institutional capacity at scale.

During 2025, 106,447 additional people gained improved access to water and sanitation through these efforts, bringing the total number of people benefiting under the programme's first phase to over 344,000. Across technical and managerial disciplines, 1,759 utility staff were trained, contributing to lasting institutional change beyond project cycles.

The programme has played a critical role in expanding and refining the global WOP practice. Through scaled implementation, GWOPA has refined methodologies, strengthened delivery models, and generated a growing body of operational knowledge. It has captured lessons from across partnerships and translated them into guidance, research and approaches that benefit the wider Alliance and inform sector-wide practice, including links to financing and investment.

The outcomes of Phase 1 provide further robust evidence of WOPs' effectiveness as a capacity development approach committed to evidence-based practice. Results confirm that improvements in utility performance – ranging from

operational efficiency to service expansion – are both tangible and sustained, reinforcing the value of WOPs as a cost-effective and adaptable model.

## Building climate resilience

Utilities play a vital role in climate adaptation and mitigation, and the EU-WOP Programme has strengthened their ability to manage escalating climate risks while improving operational efficiency.

In Uganda, a WOP with the Eastern Umbrella of Water and Sanitation **reduced energy costs by 40 per cent through solar installations**, lowering emissions while improving the reliability of water supply. In Peru, the Canal de Isabel II–SEDAPAL partnership **advanced wastewater reuse** by developing strategic guidelines and operational procedures, leading to an increase in reuse agreements (from 2 to 12) and strengthening the utility's capacity to manage water resources under growing climate stress.

In Zambia's Luapula Province, a WOP with German utilities supported the launch of a **biogas-powered wastewater treatment plant** in Mansa, reducing methane emissions while generating energy for utility operations and improving resilience to energy and climate-related shocks. In India, the partnership between Odisha and Turin, Italy, introduced **co-composting practices, transforming waste into resources** and contributing to circular economy approaches that reduce environmental impact and support sustainable sanitation systems.

***“Our EU-WOP strengthened proactive water management through telemetry, real-time monitoring, and improved NRW response.”***

***Nkurunungi Benjamin***  
*IT Officer, Eastern Umbrella of Water and Sanitation, Uganda*



**Watch** a short documentary on the WOP in Luapula, Zambia



In Uganda, energy costs were reduced by

**40 %**

through solar installations



*“In the WOP community, we know that the challenges of one are truly the challenges of all. Water connects us – and so do the problems we face in managing it. No matter the latitude, the issues are shared and so must be the solutions.”*

**Armando Quazzo**  
CEO, SMAT S.p.A.

Exchange between Società Metropolitana Acque Torino and the Odisha Water Supply and Sewerage Board during an EU Water Operators' Partnerships visit to the co-composting site at the Jatni Faecal Sludge Treatment Plant in Bhubaneswar, Odisha, India. Credit: Ansuman Misra/Odisha Water Supply and Sewerage Board

## Translating human rights into inclusive services

The EU-WOP Programme supports utilities to go beyond technical engineering to ensure that the human rights to water and sanitation are realised through **accountable and equitable public services**. In 2025, 22 utilities advanced specific actions to improve service delivery for women, youth and persons with disabilities.

In Dhaka, Bangladesh, low-income packages combined network extensions with **legalised metering integrated into billing and reached approximately 22,000 residents**. In Somaliland, the partnership between National Water and Sewerage Corporation, Uganda, and Hargeisa Water Agency, Somaliland, Somalia supported a massive expansion of service reach, with **active connections growing from 17,750 to over 30,140** during the partnership period. In eThekweni, South Africa, a partnership focused on increasing **women's representation and leadership** in technical water management, fostering gender-inclusive policies that drive organizational change. These inclusion-focused WOPs demonstrate that when water connects people, the human right to water becomes a reality for communities traditionally left behind.

## Harnessing innovation and digital transformation

Innovation in utilities must be people-centred and grounded in institutional readiness. The EU-WOP Programme has catalysed digital transformation by supporting the development of **14 new operational tools**, including billing platforms, hydraulic models and **geographic information systems-based asset management systems**.

Godawari Municipality in Nepal, which worked with Vatten-och Avallskompetens



Partners assess water supply infrastructure in Godawari Municipality, Nepal, through the Godawari-VAKIN-WaterAid Water Operators' Partnership, which has helped strengthen planning, operations and water safety for more reliable services. Credit: Godawari Municipality

I Norr AB (VAKIN), Sweden, moved from reactive maintenance to a data-driven culture using **geographic information system-based asset management dashboards**. In Banjarmasin, Indonesia, a sanitation-focused WOP established standard operating procedures and **city-wide desludging plans, using digital data systems** to improve service coverage for hundreds of households. By sharing these applied digitalization tools, the Alliance ensures that even small municipalities can adopt high-tech solutions tailored to mitigate local constraints.

## A new chapter: EU-WOP 2

Building on these measurable successes, **EU-WOP Phase 2** was launched in 2025. This programme expansion will support up to **30 partnerships** until 2030, with a strategic focus on digitalization, human rights and building linkages with financial investment.



At Ghana Water headquarters in Accra, an ICT officer demonstrates a billing dashboard built with GitHub Copilot to a Water Operators' Partnership colleague from Vitens Evidens International, highlighting peer-to-peer learning, digital innovation and women's growing leadership in data and artificial intelligence in the water sector. Credit: Sharon Boahemaa Essien/Ghana Water Company

## Refining the art of WOP practice: Tools and knowledge

GWOPA continuously develops and refines the WOP approach, making the knowledge developed through partnerships accessible through research, digital communities and training.

The 2025 Special Issue of the International Water Association (IWA) Journal of Water, Sanitation and Hygiene for Development: Water Operators' Partnerships: Principles and Practices, curated by the IHE Delft Institute for Water

Education (IHE Delft), VEi and GWOPA, showcased the evidence base that underpins WOP design, development and implementation. A central theme was the delicate working balance WOPs must maintain between long-term capacity development and the delivery of tangible results that are visible to communities and essential to build trust and sustain momentum among utility leadership and funders.



Access all research articles in the IWA Special Issue on WOPs

The **Global WOPs Community** serves as a dynamic platform for technical knowledge exchange and peer learning globally. By the end of 2025, it brought together 2,300 members from 850 organizations, supported by a network of 45 moderators across 20 utilities in 15 countries. The platform fosters practitioner-led exchange and intergenerational learning, with young water and sanitation utility professionals now representing 40 per cent of members.

Practitioners have led sessions on digital transformation, wastewater circular economy approaches, utility finance and data-driven sanitation systems. These exchanges reflect the community's role as a **bridge between global frameworks and operational realities**, while fostering intergenerational learning.

The **launch of the Ukrainian WOP Community (UWOP)** in 2025 brought together UNICEF, the Association of Vodokanals and national stakeholders to strengthen coordination and peer support among utilities operating in a conflict-affected context. The launch workshop in Dnipro, Ukraine, marked an important step in **extending the WOP approach to crisis settings**, demonstrating how the community can adapt to support operators facing disruption while maintaining essential water and sanitation services.

2,300  
members

850  
organizations

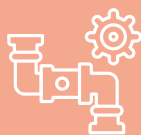
45  
moderators from  
20 utilities leading  
the 10 communities  
of practice



Hydraulic modelling training session to strengthen essential utility planning skills. Credit: Theresa Wellbeck/Ghana Water Institute

## Snapshot of knowledge exchange activities

Across thematic and regional Communities of Practice (CoPs), the Global WOPs Community delivered a wide range of targeted exchanges throughout 2025



### CoP Asset Management

- Mapkit: GIS-powered solutions for water and sanitation infrastructure



### CoP Commercial Operations

- Commercial losses webinar: Knowledge exchange from Uganda's case
- Financing urban water infrastructure investments (joint with Water Distribution, hosted by the GIZ Utility Platform for Strengthening Partnerships Between Municipal Utilities Worldwide)



### CoP Enabling Environment

- Strategic influencing series: Multi-stakeholder platforms
- Strategic influencing series: Financing landscape for water utilities



### CoP Urban Sanitation

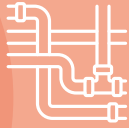
A particularly active CoP, with strong focus on data systems, digitalization and wastewater innovation.

- Water regulation information system (with Dev Afrique)
- Integrated municipal information system (with Dev Afrique)
- Water utilities information system (MajIS) (with Dev Afrique)
- Strengthening sanitation oversight through data systems (with Dev Afrique)
- Development of online customer services
- Reimagining wastewater: Circular economy and energy efficiency
- Data maturity assessment tool and health sector learnings
- Launch and delivery of UN-Habitat sanitation masterclass



### CoP Utility Organization and Strategy

- Developing fair and equitable water tariffs (introducing a free tool for utilities)



### **CoP Water Distribution**

- Digital transformation for water and sanitation (with CoP Water Resources Resilience and Climate Change, hosted by the GIZ Utility Platform)
- Financing urban water infrastructure investments (with CoP Commercial Operations, hosted by the GIZ Utility Platform)



### **CoP Water Production**

- Innovative water testing for rural areas
- Application of Supervisory Control and Data Acquisition (SCADA) systems in production and distribution



### **CoP Water Resources Resilience and Climate Change**

- Leveraging finance for nature-based solutions (with The Nature Conservancy)
- Digital transformation for water and sanitation



### **Regional CoP – Latin America and the Caribbean**

Strong emphasis on technical capacity building and Spanish-language exchange.

- Wastewater reuse
- Microbial monitoring with biological activity reaction tests
- Hydraulic control valves
- Anaerobic wastewater treatment
- Climate change and sustainable urban drainage
- Watershed rehabilitation and climate resilience
- International Organization for Standardization (ISO) standards for water quality laboratories
- Innovation exchange with utilities from Córdoba, Oruro and Quito
- Rural and peri-urban water management



### **Regional CoP – Southeast Europe**

- Digital water: Exclusive webinar and roundtable

## Strengthening utility capacity through training

In 2025, GWOPA and its partners ensured that utility staff strengthened their technical expertise and their hands-on capacity to train and coach others to sustain improvements in their own institutions.

The training course *Utility Management: Theory and Practice* was delivered in Kampala (Uganda), Mwanza (Tanzania), and at the Global WOPs Congress in Bonn, in collaboration with IHE Delft and Ghana

Water Company Limited. These courses incorporated a Utility Management Simulation Game, allowing participants to manage a fictional utility and test operational and financial decisions in a risk-free environment. Specialized resilience training was also delivered through the course *Climate Resilience: Water Utility Management in Times of Uncertainty*, organized jointly with the WaterWorX Programme and VEI.



Industrial training for plumbers of Central Umbrella of Water and Sanitation, Uganda.  
Credit: Leodina Aero/Central Umbrella of Water and Sanitation



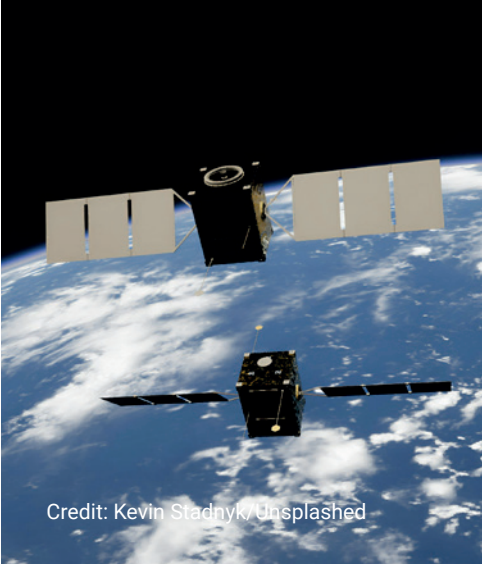
Participants exchange practical approaches to reducing non-revenue water during the Asian Water Operators' Partnerships Experience workshop at the 6th Global WOPs Congress in Bonn. Credit: Simon Onyango/UN-Habitat

The 6th Global WOPs Congress included a series of capacity development workshops, delivered with partner organizations for approximately 160 participants. Workshops were delivered in partnership with the Water Integrity Network to strengthen anti-corruption practices and addressed key challenges in utility management, including equitable tariff design, non-revenue water reduction and integrity in operations.

A dedicated *Art of Partnering* training event, delivered with the University of Applied Sciences and Arts of Southern

Switzerland (SUPSI), focused on building effective, trust-based collaborations essential for successful and sustainable WOPs. Sanitation was also prominently featured through the UN-Habitat Masterclass on *Sanitation and Wastewater Management in Cities and Human Settlements*, delivered in collaboration with the Swiss Federal Institute of Aquatic Science and Technology (EAWAG). The masterclass reinforced the role of utilities as central actors in advancing SDG target 6.2 (adequate and equitable sanitation and hygiene for all).

## Expanded themes



Credit: Kevin Stadnyk, Unsplash

### Space solutions for water and sanitation

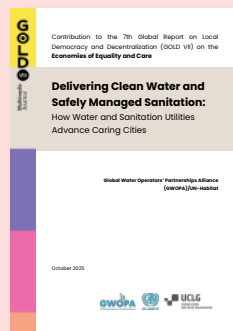
GWOPA is advancing digital transformation in partnership with the European Space Agency (ESA), promoting the use of space-based technologies for water and sanitation utilities. Through ESA's Business Applications and Space Solutions (BASS) programme and support from EU-WOP 2, the initiative "Digitalization of the Water and Sanitation Sector" connects utilities with European technology providers to pilot solutions using Earth observation, remote sensing, GIS, satellite navigation and IoT. The initiative supports utilities, particularly in the Global South, in addressing challenges such as non-revenue water, water quality, climate resilience, and ageing infrastructure, while improving utility performance and service delivery.

### Utilities and the care economy

Utilities form a critical group in the care economy, extending services to low-income communities, improving affordability, and promoting gender-responsive approaches. In expanding water and sanitation access, they reduce the burden of care – particularly for women – while improving health, dignity and daily living conditions. Utilities also contribute to more resilient and equitable cities by maintaining essential services during crises, integrating sanitation into public spaces, and advancing circular economy practices. Through community engagement, awareness-raising and participatory approaches, many utilities strengthen local ownership and accountability, supporting municipalities in delivering more inclusive and sustainable services. To showcase the essential role of utilities, GWOPA collaborated with United Cities and Local Governments (UCLG) on the *Global Observatory on Local Democracy and Decentralization (GOLD VII) Economies of Equality and Care* report.

***"In Banjarmasin, care means reaching even the hardest-to-reach communities with dignity. Our collaboration with Indah Water Konsortium through GWOPA gave us the tools and knowledge to improve how we serve our people"***

**Endang Waryono**  
Permuda PALD Banjarmasin



Read GWOPA's contribution to the 7th Global Report on Local Democracy and Decentralization (GOLD VII) on the Economies of Equality and Care

# Results Area 2

## **Connecting the Global Water Operators' Partnerships Alliance**

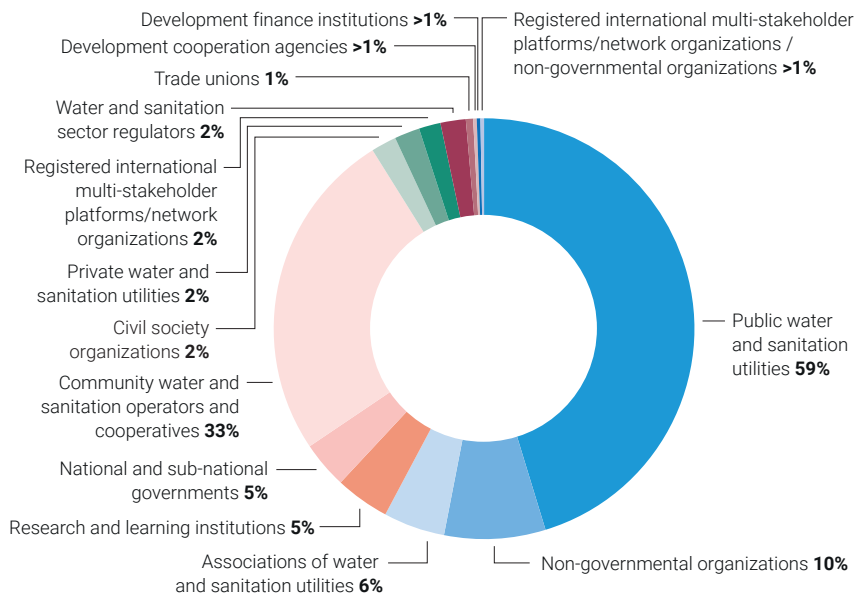
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Through knowledge management, networking and communications, GWOPA helps make insights from WOPs accessible across the Alliance, expand and diversify membership, and support the continuous refinement of the WOP approach to strengthen operators' efficiency and integrity.

# Who is the global alliance in 2025?

The Alliance continued to grow as a global movement of 255 institutional members and 2,300 individual members, representing the diverse contexts of the water and sanitation sector.

## Institutional membership by category



Youth representation among the Alliance individual members under 35

40 %

Gender representation among the Alliance individual members

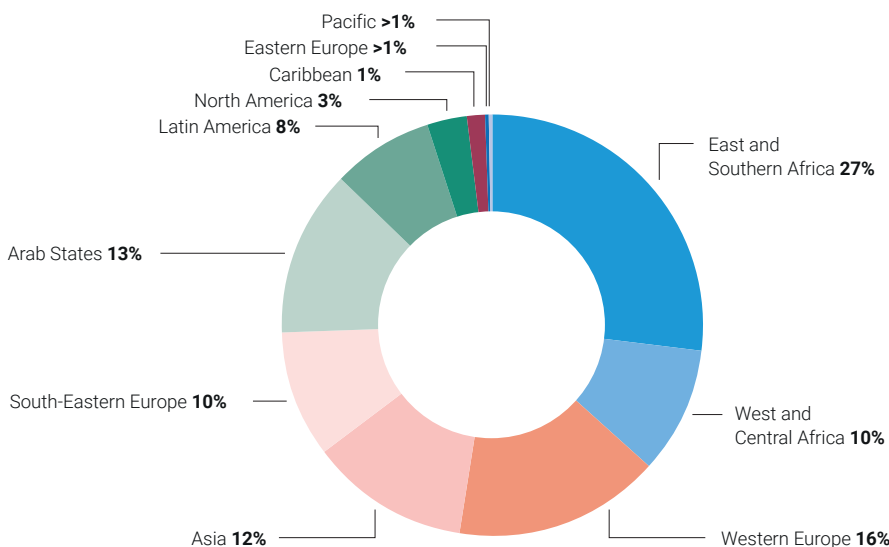
65 %



35 %



## Regional allocation of GWOPA institutional members





GWOPA Steering Committee members meet at the United Nations Bonn Campus for an intermediary session, October 2025. Credit: Simon Onyango/UN-Habitat

## 17 of 24

elected seats on the Steering Committee are reserved for utilities as well as community operators and cooperatives.

The **GWOPA Steering Committee** provides strategic guidance to the Secretariat and the Alliance's direction, ensuring that activities respond to the needs of its diverse membership. The Committee, whose elected representatives serve four-year terms, reflects a wide range of stakeholder perspectives and regional contexts.

## Regional and national WOP platforms

The Alliance's decentralised structure is anchored in regional WOP platforms, which play a central role in facilitating peer learning, matchmaking and regional knowledge exchange. In some regions, they also host or support national WOP platforms, strengthening coordination and implementation at the country level.

In 2025, the regional platforms continued to strengthen the implementation and visibility of WOPs across their respective regions.

The **African Water and Sanitation Association** leads WOP-Africa and hosted its 22nd International Congress in Kampala, Uganda, where WOPs were highlighted as a key cooperation approach. GWOPA engaged utilities through a joint exhibition space with IHE Delft and WaterWorX.

**WaterLinks** leads the regional WOP platform for Asia and advanced regional capacity development through the completion of EU-supported WOPs, as well as complementary initiatives on sanitation and regulation supported by the Gates Foundation. These efforts contributed to important outputs, including a roadmap for integrated regulation in Odisha, India, a faecal sludge management regulatory option in Bangladesh, and Cabinet-approved national water, sanitation and hygiene regulations in Nepal. Work also continued on groundwater governance. WaterLinks also facilitated interregional exchange on wastewater reuse and digital solutions.

In Latin America and the Caribbean, **Agua y Saneamientos Argentinos**, which hosts WOP-LAC, focused on knowledge exchange through regional webinars and technical dialogues on urban drainage, rural water and sanitation, treated wastewater reuse, innovation and service provision in low-income areas. The platform also supported utilities through matchmaking and applications for new WOP opportunities. In the Caribbean, the **Caribbean Water and Sewerage Association** and the **Caribbean Water and Wastewater Association**, which jointly host Cari-WOP, supported the CARIBSAN partnership in advancing nature-based solutions for wastewater treatment, linking utilities from Cuba, Dominica, Martinique and Saint Lucia.

Mentors and mentees of the CARIBBEAN 2 Project come together: ODE Martinique and INRAE France alongside WASCO Saint Lucia, DOWASCO Dominica and INRH Cuba. Credit: Ignatius Jean/CAWASA



In Europe, **Aqua Publica Europea**, which hosts the regional WOP platform, convened partners to advance solidarity-based partnerships and reinforce coordination among WOP enablers. The platform highlighted the financial, legal and institutional conditions required to sustain peer-to-peer cooperation, including through the European WOP Enablers Dialogue in Seville, Spain.

Collaboration is underway with the **Danube Water Association** to establish a new WOP platform in South-Eastern Europe, building on a growing pipeline of partnerships in the region.

# WOP snapshot

## Strengthening rural aqueduct management in Colombia through urban utility expertise

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In Cauca and Valle del Cauca, Colombia, a national WOP under WOP-Colombia strengthened the operational, technical and commercial management capacities of rural aqueducts through peer-to-peer exchange with an urban utility. Rural operators in Asoalma, Curpaq, Morales, Robledo and Sanquepal were supported, benefiting a total of 3,905 users.

Through hands-on training, workshops and field demonstrations, rural operators improved water treatment plant operations, including chemical dosing and equipment handling, enabling more effective use of previously underutilised infrastructure. Water quality monitoring was strengthened through the introduction and use of key instruments, while preventive maintenance measures improved system resilience.

The adoption of standardised tools, tariff application practices and debt recovery strategies enhanced financial sustainability. Progress was also made towards formalising service provision through uniform conditions contracts.

Twenty-three staff members, 18 of whom were women, were trained, with strong participation of young women in leadership roles. Improved technical and governance practices contributed to more reliable and safer water services for 3,905 users, demonstrating how collaboration between urban utilities and community providers can strengthen rural service delivery and long-term sustainability.

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Association of Community Water Organizations (AQUACOL), Colombia  
Pasto Waterworks Company EMPOPASTO S.A. E.S.P., Colombia

Supported by the Inter-American Development Bank and Conexión Agua Programme, funded by Switzerland, with the technical secretariat implemented by the Asociación Colombiana de Ingeniería Sanitaria y Ambiental (ACODAL).



Verification of sedimented water quality.  
Credit: WOP-Colombia - ACODAL

## 6th Global WOPs Congress: Solidarity in action

The 6th Global Water Operators' Partnerships Congress, convened in Bonn from 27–30 October 2025, brought together more than 550 participants from more than 70 countries, making it the foremost global platform within the UN system dedicated to water and sanitation operators.

Under the theme **“Solidarity in Action – Stronger Utilities for Thriving Cities,”** the Congress advanced WOPs as a proven, scalable mechanism to strengthen utility performance, uphold the human rights to water and sanitation, and accelerate progress on SDGs 6 and 11.

Participants of the 6th Global Water Operators' Partnerships Congress came together in Bonn in October 2025, uniting utilities, partners and practitioners from around the world to advance peer-to-peer cooperation for stronger, more resilient water and sanitation services. Credit: Simon Onyango/UN-Habitat



550+

participants

26

thematic sessions

70+

countries represented

7

workshops and training modules

56+

partner organizations contributed

15

poster sessions

5

plenaries

4

field trips





Calling for human rights-based, inclusive and locally grounded water governance, Pedro Arrojo-Agudo, United Nations Special Rapporteur on the human rights to safe drinking water and sanitation, delivered a keynote address at the Human Rights Plenary of the 6th Global Water Operators' Partnerships Congress in Bonn in October 2025. Credit: Simon Onyango/UN-Habitat

Across three thematic tracks – human rights, climate resilience and innovation – participants engaged in plenaries, technical sessions, workshops and field visits, sharing practical experience on improving service delivery, reaching underserved communities, reducing non-revenue water, and applying digital tools to manage climate risks. These exchanges demonstrated that peer-to-peer cooperation translates into tangible and sustained improvements in utility performance, while reinforcing inclusive, rights-based service delivery.

The Congress offered an extensive programme and provided dynamic, interactive spaces where utilities and partners exchanged knowledge, tested tools, and, importantly, developed new partnerships and cemented existing ones. Hands-on learning was facilitated through the *Learning Corner*, while “Meet Your Match” boards enabled targeted exchanges between utilities and partners. Poster sessions and field visits further showcased real-world experiences and practical solutions from across the Alliance.

The Congress demonstrated the evolving role of utilities as central actors in sustainable urban development. Discussions highlighted that achieving universal access depends not only on infrastructure, but on strong governance, affordability and community engagement. Utilities are increasingly embedding pro-poor and gender-responsive approaches, while also leading climate adaptation and innovation at the city level.

The event reinforced that utilities cannot transform in isolation. Participants emphasised the need for stronger enabling environments – including policy, regulatory and financing frameworks – and explored how WOPs can be embed-

ded in national strategies and investment pipelines. The integration of digital tools and data-driven approaches was also highlighted as a key enabler of improved performance, provided it is supported by appropriate skills, governance and financing.

In anticipation of the 2026 United Nations Water Conference and other global milestones, the Congress generated renewed momentum to scale up WOPs globally. It reaffirmed that solidarity-based partnerships, grounded in trust and peer learning, are essential to strengthening utilities and building inclusive, resilient and thriving cities.

***“This meeting has proved very useful in helping turn the promise of water and sanitation for all into reality. It shows that operators and utilities are on the front line of delivering real benefits for people.”***

***Retno Marsudi***  
United Nations  
Special Envoy  
on Water



Women water and sanitation professionals exchange experiences at the 6th Global Water Operators' Partnerships Congress, strengthening resilience, peer learning and women's leadership through the Stronger Together! Coalition. Credit: Simon Onyango/UN-Habitat

## Results Area 3

# Improved Multi-level Governance Mechanisms for Water and Sanitation Operators

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Strengthens the voice of water and sanitation operators in local, national and global advocacy for the SDGs. It links operator priorities to broader urban processes and supports the integration of WOPs into UN and partner country planning frameworks, including United Nations Sustainable Development Cooperation Frameworks.

# Normative leadership: Global report as a catalyst for change

The launch of the *Global Outlook on Water and Sanitation Service Providers* marked a milestone in GWOPA's normative and advocacy leadership. As the first global report of its kind, it helped **position water and sanitation utilities as indispensable actors for achieving SDG 6** and building more resilient, inclusive and sustainable cities. By highlighting the role of the estimated 285,000 utilities worldwide and pathways for change, the report established a shared evidence base for action.

By bringing together operational realities and practitioner perspectives, the process of developing the report reinforced the case for utilities as central actors in advancing global water and sanitation goals, including in the lead-up to the 2026 United Nations Water Conference.

## Embedding WOPs in national frameworks

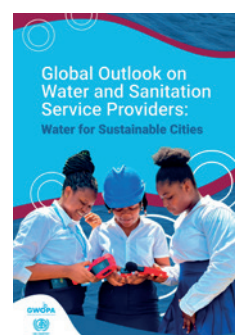
GWOPA is advancing the recognition of WOPs as a delivery mechanism in national development agendas – not just technical exchanges, but as contributors to policy implementation, investment planning and sector reform.

GWOPA continues to strive to institutionalise WOPs and to advocate for their integration in national planning and policy frameworks, including in partnership with United Nations agencies.

- **Ethiopia: In collaboration with UNICEF**, GWOPA supported the establishment of the Ethiopian WOP Platform (E-WOP), embedding the WOP approach in national systems and enabling a shift from pilot initiatives to a coordinated model for utility capacity development (see WOP Snapshot).
- **Peru:** In collaboration with the UN Water Country Level Engagement Task Force, GWOPA facilitated an International Forum for Water Day 2025 to prioritise a roadmap for Lima's water challenges, presenting WOPs as a tool for wastewater management and climate adaptation.
- **Lao PDR and Nepal:** GWOPA is linking sanitation-focused WOPs in three cities in Lao PDR and Nepal directly to national policy dialogues and municipal investment plans, ensuring that technical gains are supported by policy shifts.

## Strengthening WOPs uptake and United Nations system-wide coordination

As part of UN-Habitat, GWOPA continued to contribute to the United Nations system through active engagement in UN-Water, the main coordination platform for water and sanitation across UN entities, as well as through UN partnerships.



**Read** Global Outlook on Water and Sanitation Service Providers. Water for Sustainable Cities



## WOP snapshot

# Institutionalising the Water Operators' Partnerships approach in Ethiopia

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Ethiopia is laying the foundation for scaling WOPs from pilot initiatives to a nationally coordinated system. Building on earlier collaborations and lessons learned, GWOPA supported the Ministry of Water and Energy and the Ethiopian Urban Water and Sewerage Utilities Federation (EUWSF) to **establish the Ethiopian WOP Platform (E-WOP)** in 2025.

The platform represents an important step towards embedding peer-to-peer

capacity development within national systems. Anchored in Ethiopia's National Water Supply and Sanitation Programme (One WASH Phase 3), E-WOP is designed to support utilities in improving operational performance, service delivery and resilience through structured partnerships.

Since its launch, EUWSF has advanced E-WOP as part of its regular activities, promoting collaboration among utilities and coordinating with partners. A pipeline



Ethiopian utilities and partners came together in August 2025 in Adama where peer learning led to 14 new Water Operators' Partnerships to strengthen capacity, improve service delivery and accelerate progress towards resilient urban water and sanitation services. Credit: UNICEF Ethiopia

of partnerships – initially identified through national consultations – is being progressively operationalised, with preparatory work including engagement with utilities, identification of priority needs and alignment with sector initiatives.

While implementation continues to progress, the platform is expected to facilitate multiple partnerships and strengthen national monitoring and coordination mechanisms.

Ethiopia's experience highlights the potential impact of government-led WOP models to create sustainable, system-wide approaches to utility capacity development, while emphasising the need for continued support to fully realise this potential.

Project: Strengthening Ethiopian utilities through WOPs

Supported by UNICEF Ethiopia

# Elevating utility voices in global water and urban development processes



In the lead-up to the **2026 United Nations Water Conference**, GWOPA actively contributed directly and through broader UN-Habitat channels to ensure that the perspectives of water and sanitation utilities and the value of WOPs will be reflected in the global agenda at the conference.

GWOPA has mobilised its members to actively contribute their ideas, knowledge and perspectives to this process during stakeholder consultations in 2025.

Members also contributed to shaping a broader roadmap towards the Conference, aligning technical priorities and advocacy messages.

GWOPA's advocacy contributed to recognising water and sanitation services as central to sustainable urbanization, public health and social equity, with **increased engagement in urban platforms and processes** such as the World Urban Forum.



Retno Marsudi, United Nations Special Envoy on Water, speaks on the pathway towards the 2026 UN Water Conference and the role utilities play in the Alliance's joint efforts. Credit: Simon Onyango/UN-Habitat

## Advancing climate-resilient and inclusive services

Through regional events and technical exchanges, GWOPA highlighted the **role of utilities in delivering climate-resilient and inclusive services** by promoting solutions such as emissions monitoring and Citywide Inclusive Sanitation and reinforcing the role of utilities in climate adaptation and mitigation efforts.

GWOPA elevated **utility perspectives in global climate discussions**, including at the United Nations Framework Convention on Climate Change (UNFCCC COP30) in Belém, reinforcing the role of WOPs as practical tools for translating national climate commitments into implementation. Together with the Ministry of Cities of Brazil and the community organization Mandí, GWOPA co-convened a multi-stakeholder session on operationalising the *Baku Water for Climate Action Declaration*, identifying actions to strengthen utility capacity, integrate water and sanitation into climate planning, and improve services in vulnerable areas such as the Amazon region.

## Strengthening the enabling environment and financing

GWOPA strengthened the enabling environment for WOPs through engagement with regional partners, public operators and financial institutions. Engagement with development partners and financial institutions supported efforts to unlock investment and scale partnerships. GWOPA contributed to shaping discussions on financing and capacity development, while amplifying utility voices in global forums, such as at the Asian Development Bank Water and Urban Development Forum in Manila, Philippines, and the Hamburg Sustainability Conference, Germany.

GWOPA explored how WOP components can be embedded in sovereign and sub-sovereign lending, including through a roundtable of international financial institutions at the Congress. This positions **WOPs as complementary instruments within public infrastructure financing** and urban development planning.



Kahama Water Supply and Sanitation Authority and Hamburg Wasser peer colleagues discuss design details for a rainwater treatment plant under construction in the United Republic of Tanzania. Credit: Magige Marwa/Kahama Water Supply and Sanitation Authority

# GWOPA's Forward Focus

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***“As the Alliance grows, ensuring that WOPs remain effective, responsive and rooted in utility realities will remain central to GWOPA's work.”***

The year ahead will be shaped by important global milestones that can elevate the role of water and sanitation utilities in international discussions and reinforce WOPs as a practical, proven model for strengthening essential services.

GWOPA will advance the message that strong, capable and accountable utilities are indispensable not only to the realisation of the human rights to water and sanitation, but also to healthier communities, climate resilience and more sustainable cities.

The GWOPA Assembly at the forthcoming thirteenth session of the World Urban Forum in Baku, Azerbaijan, in May 2026, will mark a significant step in strengthening the visibility of water and sanitation utilities in the wider urban agenda. It will also create a stronger platform to show that water and sanitation are fundamental to urban basic services and to adequate housing.

UN-Habitat will advance its new Strategic Plan for 2026–2029, and GWOPA will develop a new Strategy for 2026–2029 in close alignment. This will provide the opportunity to articulate how utility strengthening supports urban basic services, the right to adequate housing and more resilient and inclusive human settlements.

Water and sanitation utilities are on the frontline of climate impacts, yet many remain under-resourced and face persis-

tent capacity and finance constraints that weaken resilience and slow adaptation.

Through its climate-related advocacy and programme work, GWOPA will continue to show that strengthening utilities is essential to protecting services from disruption, reducing vulnerabilities and supporting more climate-resilient urban futures.

The 2026 United Nations Water Conference will be an opportunity to demonstrate how WOPs enable utilities to work side by side, strengthen institutions, improve performance and deliver better services for people, prosperity and the planet, while advancing SDG 6 and related SDGs.

GWOPA will also continue to refine the WOP practice itself. Strengthened documentation of WOPs, knowledge exchange, networking and learning will remain a priority, supported by the renewed Global WOPs Community platform with training opportunities accessible to utility staff and partners globally.

As the Alliance grows, ensuring that WOPs remain effective, responsive and rooted in utility realities will remain central to GWOPA's work. GWOPA's focus will be both practical and strategic: to strengthen utilities, deepen solidarity across operators, expand the scale and quality of Water Operators' Partnerships and position water and sanitation more firmly in the global urban, climate and development agendas.



SAVE THE DATE SAVE THE DATE SAVE THE DATE SAVE THE DATE

# WORLD URBAN FORUM

THIRTEENTH SESSION



BAKU, AZERBAIJAN | 17-22 MAY 2026

The GWOPA Secretariat, World Urban Forum Secretariat and the Azeri United Water Supply Services host a Q&A Session to inform the Alliance on the upcoming World Urban Forum (WUF13) in 2026. Credit: Simon Onyango/UN-Habitat

# Financial Summary

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GWOPA extends sincere appreciation to its funding partners for their continued support. These contributions were instrumental in advancing the global agenda for improved water and sanitation services.

**Total grant agreement volume in 2025, multi-year:** USD 31,139,361.49

**Total expenditure in 2025:** USD 4,692,273.52

## Available funds in 2025, multi-year

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### German Federal Ministry for Economic Cooperation and Development



Federal Ministry  
for Economic Cooperation  
and Development

*Hosting of GWOPA Secretariat in Bonn,  
Germany*

Carry-over (Balance): USD 0

Received in 2025: USD 1,530,612.24

Total Funds Available: USD 1,530,612.24

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### German Federal Foreign Office



Federal Foreign Office

*Support to the 6th Global Water Operators'  
Partnerships Congress, Bonn, 2025  
Germany*

Carry-over (Balance): USD 70,087.33

Received in 2025: USD 0

Total Funds Available: USD 70,087.33

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### European Union



Funded by  
the European Union

*EU-WOP Programme Phase 2*

Carry-over (Balance): USD 4,109,309.86

Received in 2025: USD 4,315,533.26

Total Funds Available: USD 8,424,843.12

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## UNICEF Ethiopia Country Office



*Strengthening Ethiopian utilities through Water Operators' Partnerships*

Carry-over (Balance): USD 113,916.47  
Received in 2025: USD 0  
Total Funds Available: USD 113,916.47

## UNICEF Ukraine Country Office



*Strengthening the capacity of three Ukrainian water and sanitation utilities through Water Operators' Partnerships*

Carry-over (Balance): USD 922,736.00  
Received in 2025: USD 0  
Total Funds Available: USD 922,736.00

## IHE Delft, with funding from the Netherlands



*Boosting Effectiveness of WOPs (BEWOP) Phase 4: 2025–2026*

Carry-over (Balance): USD 0  
Received in 2025: USD 252,798.90  
Total Funds Available: USD 252,798.90

## Additional funds mobilised in 2025

In 2025, alongside multi-year funding from the Government of Germany, GWOPA Secretariat mobilised additional resources to support operational activities and the Global WOPs Congress.

### German Federal Ministry for Economic Cooperation and Development



Federal Ministry for Economic Cooperation and Development

Contribution to the 6th Global WOPs Congress October 2025 in Bonn

USD 220,538.10

### United Nations Development Account Programme



Equitable and climate-resilient sanitation services for low-income urban communities in South and Southeast Asia

USD 438,400.00

# Annex I

## List of GWOPA Steering Committee Members

Category and region	Organization	Country / Region
<b>Public water and sanitation utilities</b>		
Public utilities – Africa	Kisumu Water and Sewerage Company Limited	Kenya
Public utilities – Africa	Nyeri Water and Sanitation Company Limited	Kenya
Public utilities – Asia	Indah Water Konsortium	Malaysia
Public utilities – Asia	Tirta Mayang Jambi City	Indonesia
Public utilities – Caribbean	Dominica Water and Sewerage Company	Dominica
Public utilities – Eastern Europe	Budapest Waterworks	Hungary
Public utilities – Latin America	Unidad Municipal Aguas de Siguatepeque	Honduras
Public utilities – MENA	Office National de l'Electricité et de l'Eau Potable (ONEE)	Morocco
Public utilities – MENA	Water Supply and Sewerage Authority (WSSA) Bethlehem	State of Palestine
Public utilities – Western Europe	Società Metropolitana Acque Torino (SMAT) S.p.A.	Italy
Public utilities – Western Europe	World Waternet	Netherlands
<b>Community water and sanitation operators and cooperatives</b>		
Cooperatives	Vacant seat	
<b>Private water and sanitation utilities and their associations</b>		
Private utilities and their association	AquaFed (International Federation of Private Water Operators)	France
<b>Civil society organizations</b>		
Civil Society Organization	Enginyeria Sense Fronteres-Catalunya	Spain
Civil Society Organization	Integrated Social Development Center (ISODEC)	Ghana
<b>Workers and Trade Unions</b>		
Labour Unions	Federation of Dutch Trade Unions (FNV)	Netherlands
Labour Unions	Public Service International (PSI)	France

Category and region	Organization	Country / Region
<b>Others (including NGOs, multistakeholder organizations and local governments)</b>		
Development partners/ Academic institutions	International Water Management Institute (IWMI)	Sri Lanka
Multi-stakeholder organization	ICLEI	Germany
Multi-stakeholder organization	Water Integrity Network	Germany
<b>Regional and national WOP platforms – observer seats</b>		
Regional WOP Platform – Africa	African Water and Sanitation Association (AfWASA)	Africa
Regional WOP platform – Asia	WaterLinks	Asia
Regional WOP Platform – Caribbean	Cari-WOP (CAWASA – Caribbean Water and Sewerage Association)	Caribbean
Regional WOP Platform – Latin America	WOP-LAC – Agua y Saneamientos Argentinos (AySA)	Latin America
Regional WOP platform – Western Europe	Aqua Publica Europea	Europe
National WOP platform – Mexico	Asociación Nacional de Empresas de Agua y Saneamiento (ANEAS)	Mexico
National WOP Platform – Indonesia	PERPAMSI (Indonesia Water Supply Association)	Indonesia
Regional WOP Platform – Pacific	Pacific Water and Wastes Association (PWWA)	Pacific
National WOP Platform – Pakistan	Pakistan Water Operators Network (PWON)	Pakistan
<b>Financial partners – observer seats</b>		
Financial Partner	Directorate-General for International Cooperation (DGIS), Ministry of Foreign Affairs, Netherlands	
Financial Partner	European Commission	
Financial Partner	Federal Ministry for Economic Cooperation and Development (BMZ), Germany	
Financial Partner	Gates Foundation	
Financial Partner	UNICEF Ethiopia Country Office	
Financial Partner	UNICEF Ukraine Country Office	

# Annex II

## List of new GWOPA Institutional Members in 2025

Name of Organization	City	Country
<b>Associations of water and sanitation utilities</b>		
Hydroaid - Water for Development Management Institute	Turin	Italy
Nairobi City Water & Sewerage Company Limited (NCWSC)	Nairobi	Kenya
Office National De L'Assainissement Et Du Drainage (ONAD)	Abidjan	Côte d'Ivoire
Water And Sanitation Providers Association	Nairobi	Kenya
Water Services Association of Malawi	lilongwe	Malawi
<b>National and sub-national governments (including Public Asset Holder Companies)</b>		
Agence Municipale de l'Eau Energie et Assainissement de la Commune d'Arrondissement de Douala 5e (AMEEA-CAD5)	Douala	Cameroon
Central Umbrella of Water and Sanitation	Zigoti	Uganda
Joint Council for Services Planning & Development-South East Nablus District "A" (JSCPD)	Nablus	State of Palestine
<b>Non-governmental organizations</b>		
Asociación Colombiana de Ingeniería Sanitaria y Ambiental ACODAL	Bogota	Colombia
Egyptian specialized Federation For Water and Wastewater (ESFW)	Alexandria	Egypt
GAMECHANGERS Inc.	Vancouver	Canada
Water Is Right Foundation	Frankfurt am Main	Germany
<b>Private water and sanitation utilities</b>		
Harzwasserwerke GmbH	Hildesheim	Germany
Acquedotto Pugliese SpA	Bari	Italy
<b>Public water and sanitation utilities</b>		
Aguas de Manizales SA ESP BIC	Manizales	Colombia
Águas e Energia do Porto (AEdP)	Porto	Portugal
Alexandria sanitary drainage company	Alexandria	Egypt
Aquatim SA	Timișoara	Romania
Buffalo City Metropolitan Municipality	East London	South Africa
Busega Water Supply and Sanitation Authority	Lamadi-Busega	United Republic of Tanzania
Chambeshi Water and Sanitation Company	Kasama	Zambia

<b>Name of Organization</b>	<b>City</b>	<b>Country</b>
City of Bulawayo	Bulawayo	Zimbabwe
City of Harare	Harare	Zimbabwe
Delta State Urban Water Corporation	Asaba	Nigeria
Ekiti Water & Sewerage Company Limited (EKWSC Ltd)	Ado Ekiti	Nigeria
Empresa Prestadora de Servicios de Saneamiento Grau Sociedad Anónima - EPS GRAU S.A	Piura	Peru
HanseWasser Bremen GmbH	Bremen	Germany
Holding company for water and wastewater (HCWW)	Cairo	Egypt
Homabay Water and Sanitation Company Ltd (HOMAWASCO)	Homabay County	Kenya
Imo State Water and Sewerage Corporation	Owerri	Nigeria
Jericho Municipality	Jericho	State of Palestine
Jigjiga water and sewage service	Jigjiga	Ethiopia
JKP Vodovod i kanalizacija doo Tuzla (ViK Tuzla)	Tuzla	Bosnia and Herzegovina
Kahama Shinyanga Water Supply and Sanitation Authority	Shinyanga	United Republic of Tanzania
Karamoja Umbrella of Water and Sanitation	Moroto	Uganda
Katsina State Water Board	Katsina	Nigeria
Kiambu Water and Sewerage Company	Kiambu	Kenya
Kibaya Urban Water Supply and Sanitation Authority	Kiteto- Manyara	United Republic of Tanzania
Kigoma Water Supply and Sanitation Authority	Kigoma	United Republic of Tanzania
Lake Victoria North Water Works Development Agency	Kakamega	Kenya
Lindi Urban Water Supply and Sanitation Authority (LUWASA)	Lindi Mjini	United Republic of Tanzania
Lusaka Water Supply and Sanitation Company (LWSC)	Lusaka	Zambia
Mandí	Belém	Brazil
Mavoko Water and Sanitation Company Ltd	Athi River	Kenya
Ministry of Water and Environment Uganda	Kampala	Uganda
Mombasa Water Supply & Sanitation Company Ltd	Mombasa	Kenya
Mugla Water and Wastewater Administration (MUSKI)	Muğla	Türkiye
Mulonga Water Supply and Sanitation Company Limited	Chingola	Zambia
Murang'a West Water and Sanitation Company	Kangari	Kenya
Mutare City Council (MCC)	Mutare	Zimbabwe
Mwanza Water Supply and Sanitation Authority	Mwanza	United Republic of Tanzania
National Institute of Urban Affairs (NIUA)	New Delhi	India
National Water and Electricity Company	Kanifing	Gambia
Njombe Urban Water Supply and Sanitation Authority	Njombe	United Republic of Tanzania
North Western Water Supply and Sanitation Company Limited	Solwezi	Zambia
Nzega Water Supply and Sanitation Authority	Nzega	United Republic of Tanzania
Obras Sanitarias del Estado	Montevideo	Uruguay
Office national de l'assainissement du Sénégal (ONAS)	Dakar	Senegal
Office National de l'Eau et de l'Assainissement (ONEA)	Ouagadougou	Burkina Faso
PUC Proleter Resen	Resen	North Macedonia

<b>Name of Organization</b>	<b>City</b>	<b>Country</b>
Regie de Production et de Distribution d'Eau et d'Électricité (REGIDESO Burundi)	Bujumbura	Burundi
RWC "Hidroregjioni Jugor" JSC	Prizren	Albania
Safe Water Network	New York	United States
Service de l'eau Lausanne	Lausanne	Switzerland
Société des Eaux de Guinée (SEG)	Conakry	Guinea
Société Togolaise des Eaux (TdE)	Lomé	Togo
Southern Water and Sanitation Company Limited	Choma	Zambia
Tana Water Works Development Agency	Nyeri	Kenya
Tanga Urban Water Supply and Sanitation Authority (Tanga UWASA)	Tanga	United Republic of Tanzania
Taraba State Water and Sewerage Corporation	Jalingo	Nigeria
Unidad Municipal de Agua y Saneamiento de Gracias	Gracias Lempira	Honduras
Vwawa-Mlowo Water Supply and Sanitation Authority	Vwawa	United Republic of Tanzania
Water & Sanitation Agency (WASA)	Multan	Pakistan
Water and Sanitation Services Company Mardan Pakistan	Mardan	Pakistan
Water Corporation of Odisha	Bhubaneswar	India
EKITI State Small Towns, Rural Water Supply and Sanitation Agency	Ikere Ekiti	Nigeria
<b>Registered international multi-stakeholder platforms/network organizations</b>		
African Civil Society Network on Water and Sanitation (ANEW)	Nairobi	Kenya
<b>Research and learning institutions</b>		
Athena Infonomics LLC	Maryland	United States
Institute of Water and Sanitation Development (IWSD)	Harare	Zimbabwe
IRC	The Hague	Netherlands
Meru University of Science and Technology	Meru	Kenya
Regional Center for Training and Water Studies (RCTWS)	Cairo	Egypt
Sofiyiska voda	Sofia	Bulgaria
The Urban Training and Studies Institute of HBRC	Giza	Egypt
<b>Water and sanitation sector regulators</b>		
Egyptian Water and Wastewater Regulatory Agency (EWRA)	Cairo	Egypt
Ekiti State Water and Sanitation Regulatory Agency (EK-WASRA)	Ado Ekiti	Nigeria



# Developing Capacity Between Water and Sanitation Service Providers to Address SDG 6



Global Water Operators' Partnerships Alliance (GWOPA)  
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