

Contributions to the International Guidelines on People-Centred Smart Cities (Copy)

Digital technologies are rapidly reshaping cities worldwide, offering unprecedented opportunities to enhance the well-being of urban populations and the sustainability of urban environments. Cities, as hubs of innovation, are pivotal in this transformation, driving the development of inclusive, sustainable, and people-centered smart cities. However, the complexity of this digital revolution necessitates international cooperation to ensure that no one is left behind.

This is why, following the **Resolution HSP/HA.2/Res.1** adopted by the United Nations Habitat Assembly on 9 June 2023, UN-Habitat has been mandated by 193 Member States to initiate the development of **International Guidelines on People-Centred Smart Cities**, as a non-binding framework for developing national and local smart city regulations, plans and strategies to ensure that digital urban infrastructure and data contribute to making cities and communities sustainable, inclusive, prosperous and respectful of human rights.

Throughout 2024, UN-Habitat has organized several global, stakeholders and thematic consultations, including with civil society organizations, local and regional governments, academia, the private sector, international organizations, a thematic consultation on urban climate change, along with a global assessment on major challenges and opportunities related to innovation in cities (the World Smart Cities Outlook). Input and considerations resulting from these sessions helped in shaping this **draft of the International Guidelines**, now **open for consultation to external stakeholders**.

Individuals as well as organizations are invited to submit feedback to improve the guidelines, ultimately shaping how to leverage technologies, data and innovation for sustainable urban development and to address peoples' needs to leave no one behind. Following the closing of the open consultation, a series of regional and a final global consultations will take place, towards the guidelines' finalization in February 2025.

This open online consultation is structured in 3 sections:

- Scope and clarity of the guidelines
- Duties upholding people-centered smart city principles and the role of different actors.
- Open feedback on themes of the guidelines.

You can submit your contribution via this form by the 17th of November 2024.

Should you need any assistance kindly contact ig-pcsc@un.org or roberta.maio@un.org.

* Required

Contact Details

1. Please select your title *

- Mr.
- Mrs.
- Ms.
- Other

2. Full Name (Name and Surname) *

3. Email address *

4. Are you submitting this input on behalf of an organization or as individual? *

Organization

Individual

Other

5. Name of the organization *

6. Job Title *

7. Please Indicate your country of origin: *

8. Which stakeholder group are you representing? *

Academia, research institutions, and professional bodies

Civil Society Organization

Individual

International Organization

Local and Regional Government

National Government

Private Sector

Other

9. How did you prepare the submission? *

Reviewed the draft independently

Consulted with colleagues in my organization

Hosted an external consultation with other organizations

Other

General feedback on the International Guidelines on People-Centred Smart Cities

Please provide your input and feedback regarding the International Guidelines here.

10. Do you find the document well-structured? *

- Yes
- No
- Yes, but some sections can be improved
- Other

11. If not, what change would you propose? (one sentence) *

Please enter at most 120 characters

12. Do the seven thematic areas represent all key dimensions of people-centred smart cities? *

- Yes
- No
- Other

13. If not, what change would you propose? (one sentence) *

Please enter at most 120 characters

Open Contributions per thematic area

Here, you are welcome to submit your written feedback related to a maximum of three thematic areas

24. Please select the thematic areas you would like to submit input (max. 3): *

Please select at most 3 options.

- Inclusion, Equity and Human Rights
- Community Participation
- Digital Literacy
- Shared prosperity
- Environmental Sustainability
- Governance and Regulations
- Digital Infrastructure and Smart City Services

25. Provide your input per theme here: *

For each themes previously selected, please submit concrete contributions on the following:

- Principles: Are the principles under this thematic adequate to implement a people-centred approach to smart city development? Would you recommend adding principles or editing some of them?
- Duties: Do you have any input regarding actions that governments, private sector, civil society and other stakeholders should implement to commit to those principles?

Please make sure to indicate the thematic area and specific principles that you are providing feedback on.

Implementation of the International Guidelines

26. Should the Guidelines be accompanied by tools that support implementation? and if so, which? *

Please select at most 2 options.

- No
- Yes, a toolkit to implement the guidelines
- Yes, a knowledge platform with examples
- Yes, a self-assessment tool
- Yes, a community of practice
- Yes, a training course
- Yes, a set of indicators

27. Should the implementation of the Guidelines be monitored and evaluated? *

- Yes, at both the local and global level
- Yes, but only on the local level
- Yes, but only on the global level
- No

28. How can we ensure adaptation of the Guidelines in different local contexts? *

Please enter at most 300 characters

29. What would be the best way to acknowledge different readiness levels of cities within the Guidelines? *

Please enter at most 300 characters

PRIVACY DISCLOSURE

30. Please confirm that you have understood that all these details will be processed in line with the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation). *

Yes, I confirm

31. Do you consent to be contacted in the future with updates on the 'International Guidelines on People-Centred Smart Cities'? *

Yes, I consent

No, I do not

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