People-centered Smart Cities: Open Call

**People-centered Smart Cities: Open Call for Input**  
   
The aim of this call for input is to **gather best practices, insights and experiences from organizations and individuals operating in the smart city domain across regions worldwide,** to inform the World Smart Cities Outlook and the development of International Guidelines for People-centered Smart Cities.  
  
 The focus is on three key areas: **Best Practices,** their **Impacts**; **Drivers and Constraints**. All case studies must highlight clear evidence of change and impact

**Participation** to this call for input is **voluntary**.  
  
**All information** that you provide by responding to this call for input will be **anonymized, treated as confidential, and used only for research purposes**.  
  
If you have any queries on how we manage and store your data, please contact Dr Paolo Gerli (p.gerli@napier.ac.uk).

Do you agree to participate in this call for input?

Yes

No

Please indicate the country in which you are located

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Please indicate where to smart city initiative was implemented (country/city.)

Please indicate your email address.  
This will only be used in case we need clarification on your contribution.

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Which of the following best describes your organisation?

National public organization

Local public organization

International public organization

Private company in the tech sector

Private company NOT in the tech sector

Third-sector organization (e.g., a NGO, a charity, a community group, etc.)

Knowledge intermediary (e.g. a consultancy firm, a University, a think tank, etc.)

Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please indicate the name of your organisation if you want it to be listed among the contributors to the World Smart City Outlook (optional)

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With people-centered smart cities, we intend **urban initiatives that use innovation and technology to make life better for their residents**. This spans across 5 pillars:

* **Empowering People** **Making access to technology equitable**
* **Building trust by securing digital assets**
* **Building Multi-stakeholder capacity**
* **Responsibly managing data & digital infrastructure**
* **Community engagement, citizen participation and collaboration.**  
  For more details on the 5 pillars, please refer to the playbook on 'Centering People in Smart Cities' (p.16).

We have identified 6 dimensions underpinning the development of people-centered smart cities:

* **Smart city services**, covering multiple application domains from energy to water to housing, from tourism to mobility to health.
* **Smart city infrastructures**, including broadband networks, sensor networks and data platforms.
* **Smart city collaborative ecosystems**, formed by all partners involved in smart city development, from municipal governments to start-ups, from national agencies to universities, from large corporations to citizens.
* **Public sector governance**, reflecting the administrative structures, organizational culture and internal capacities of the public organizations leading the development of people-centered smart cities.
* **Smart city policies and regulations**, which can be set at local, national or supranational levels (including technical regulations and technical standards).
* **Strategic agendas**, set at national or local levels, to inform the design, implementation and monitoring of smart city projects.

For more information on these dimensions, please refer to the UN-Habitat Playbook on Managing Smart City Governance.  
  
select one or more dimensions to which the best practices best apply.

For each of the dimensions underpinning people-centered smart cities, we are seeking your input on three key areas:

* **Best Practices and Case Studies:** to identify exemplary instances of people-centered smart cities in different regions of the world.
* **Impact Assessment**: to evaluate the demonstrated influence of these smart city best-practices on sustainability, resilience, equity, social inclusion, accessibility, security, and overall quality of life in urban settings.
* **Drivers and Constraints**: to understand the primary forces behind these people-centered smart city initiatives and the obstacles that they experience in various regions.

Your input is welcome on any of these key areas. All case studies must highlight clear evidence of change and impact.

**Best Practices and Case Studies**(Max 3,000 characters including spaces)  
   
Please share any **exemplary instance of people-centered smart city project, solution or initiative**that you are aware of. **What makes this project exemplary**? **What valuable lessons can be learnt from it** for future smart city projects?   
If possible, please include in your response links to relevant sources (such as the websites of the projects, press articles describing them, official reports from their promoters)

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**What is the impact of smart city initiatives?** (Max 3,000 characters including spaces)  
   
Please share any insight that you have on the **demonstrated impact of your smart city best practice(s) submitted above,** in terms of, for example, **sustainable development**, **social inclusion**, **economic prosperity**, environmental sustainability or overall **quality of life** in urban settings.  
   
please include in your response links to relevant sources to demonstrate clear evidence of change and impact (such as articles or reports, public datasets, case studies, infographics, etc).

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**Recommendations: Drivers and Constraints** (Max 3,000 characters including spaces)  
What are the **primary constrains and enablers**behind these people-centered initiativesHow do these drivers and constraints have **affected their development and implementation over time?** What recommendations would you give to others based on your lessons learned?   
If possible, please include in your response links to relevant sources (such as articles or reports, public datasets, case studies, infographics, etc).   
 

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