

**CFP title:** Establish an innovative space for learning and working in the public library at Nawfal Palace, Tripoli

**Date:** 20 July 2023

1. Question 1:

The S&D should allow the option to display New Arrivals / Most Read titles on printed, electronic, and digitized item level.

Do you have a collection of digital books that can be accessed through the library's catalog? If so, are they only available within the library premises? So a single computer station is not enough for users. However, if there are multiple users waiting in a queue to read online or to access the catalog, it is recommended to have multiple computer stations or to have access to the book outside the library through a specific username and password. Regarding the digitized items if they are part of the project it requires a specialized scanning machine and personnel to work on the collection specially if it is rare and old and it requests restoration. A multifunctional printer cannot serve for digitizing rare books.

**Answer 1:** IP shall note that there are no digital books at the library and the computer stations shall be used to search for physical books and not read digital books online. No books will need to be scanned or restored.

2. Question 2:

When you mention the need of RFID Tags that's means you request a whole different solution for your library what is the purpose of using RFID Tags for more clarifications please check this link: <https://youtu.be/MwCIF5BHzY>.

**Answer 2:** The objective of RFID tags is shelf management and to be able to detect if any book was stolen. IP shall ensure to meet the objective in their technical proposal.

3. Question 3:

Safety gate is not mentioned as a requirement and it is necessary for protecting the library collection in case books are not checked out legally.

**Answer 3:** Installation of a safety gate is not part of the CFP's objectives. The IP may suggest this optional feature in the technical proposal, taking into consideration that the maximum ceiling of this CFP is \$45,000.

4. Question 4:

License for the worldcat catalog in order to be able to import books into your catalog to accelerate the cataloging process.

**Answer 4:** Please clarify the questions herein, noting all needed licenses required to operate the systems shall be provided by the IP.

5. Question 5:

Operating System: the open-source software can run on various operating systems. The IP will have to specify in the proposal the recommended operating system.

Is there any issue with installing the open source software on a Linux server, considering that most open source libraries are compatible with Linux/Ubuntu and can be accessed by client computers using any operating system?

**Answer 5:** The IP will have to assess the need and suggest the most appropriate solution/software. However, the IP will have to provide a justification or explanation of why a specific server is suggested/considered over others in their technical proposal.

6. **Question 6:**

Web server: the IP is requested to clarify which type of web server is required. The configuration of the web server will be determined by the type of open-source software, whether it is Linux or Windows-based.

**Answer 6:** To meet our call objectives, the IP is required to provide an open-source software. However, the IP will have to provide a justification or explanation of why a specific server is suggested/considered over others in their technical proposal.

7. **Question 7:**

RAM: the system requires a minimum of 2 GB of RAM for normal operation. However, the recommended RAM size for optimal performance is 4 GB or higher. The IP must specify the needed RAM's size for an optimal use of the system. It is recommended to have a minimum of 8GB RAM in case the number of client accesses to the server increases in the future.

**Answer 7:** It is already mentioned '4GB or higher'. The IP can specify the needed RAM's size for an optimal use of the system.

8. **Question 8:**

Computer System (desktop) and Networking Devices with minimum 3 years warranty, One for staff and 1 for the users to search the catalogue (2 sets)  
Which networking devices are required? any need to buy and install network cables, switches and configurations? Or they are all already available.

**Answer 8:** The IP shall suggest the networking solutions needed for the successful implementation of the project objectives and outcomes, noting that no network cables or switches are available at the library.

9. **Question 9:**

Data back-up server

So We will have two servers (One for the open source software, One for the backup server). Please verify.

**Answer 9:** Based on the list of required equipment, one back-up server is needed. However, the IP may suggest an additional server while clearly justifying the need for this latter within the technical proposal.

10. **Question 10:**

Are there backup UPS units exists? or need to buy a new on?

**Answer 10:** There are no backup UPS units.

11. **Question 11:**

Do you have access to the internet? Or network LAN is need what about Wifi connection for vistors?

**Answer 11:** No cable is linked to Nawfal palace for the moment. The IP may suggest this optional feature to have WiFi for visitors in the technical proposal, taking into consideration that the maximum ceiling of this CFP is \$45,000.

12. **Question 12:**

Is there sufficient space available to install Pcs and servers and networking devices?

**Answer 12:** There is sufficient space to install the 2 required computer stations, one for staff and one for users.