



UNITED NATIONS OFFICE NAIROBI

UNON JOINT MEDICAL SERVICE: F.A.Q'S FOR MEETING PARTICIPANTS & ORGANIZERS

- 1. I have an important role or presentation to make, and I am unwell. What should I do?**
 - You should not attend the meeting. Contact your doctor for medical guidance and excuse yourself through the meeting organizer.
- 2. Another participant is coughing and unwell. What should I do?**
 - The first step is to keep your distance, at least 2 metres/6 feet from them. Encourage the participant to briefly step outside if the situation persists. The meeting organizer will alert JMS Clinic for guidance if the situation persists.
- 3. Will there be hand sanitizer available at the meeting venue?**
 - Yes. The meeting organizers have arranged to have hand sanitizers available at strategic locations within the UNON Compound and within the meeting venue.
 - Simple handwashing with soap and water is equally effective. Hand washing points will however be located within the usual locations at the GIGIRI Compound.
- 4. Should I or other participants wear face masks during the meeting?**
 - Yes. Local public health regulations require all persons in Kenya to wear face masks when in public spaces. We recommend use of a surgical face mask or cloth mask.
- 5. In the event I need to be 'quarantined' OR 'Isolated', what does this mean?**
 - Isolation and quarantine entail separating yourself from others for a definitive period because of exposure to COVID-19 or when diagnosed with COVID-19 through testing. A participant with COVID-19 infection will require isolation and treatment while a participant at risk of COVID-19 infection will undergo quarantine. Both can be undertaken at home or at a facility based on approval by the local health authorities.
- 6. Why do the meeting organizers require my contacts and residential details?**
 - Your contact details and residential location are required in case contact tracing needs to be undertaken after confirmation of COVID-19 infection in a participant. Contact tracing is the sequence of actions undertaken to identify persons who may be at risk of infection following close contact with another individual with a transmissible infection.
 - During contact tracing, the JMS Clinic will call the said persons and ask a series of questions to determine their personal risk to COVID-19 from potential contact with the sick participant. JMS Clinic staff will conduct this process in a confidential and respectful manner in line with established UN Medical guidelines.
- 7. Who should I contact if I have a health-related query or concern during the meeting?**
 - The UNHABITAT focal point for this meeting is Mr. Chris MENSAH who will be physically present at the meeting to emphasize the safety procedures and direct delegates to available medical support from JMS Clinic. The JMS emergency line is also accessible by calling the number +254 724 255 378 or telephone extension 25999.